

## E-RATE FORM 471 FOR CATEGORY ONE: FUNDING YEAR 2020

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### **Presentation Contents**

- Important Dates & Eligible Services slides 4-13
- Bid Evaluations <u>slides 14-19</u>
- Gathering the Numbers <u>slides 20-23</u>
- Contract Records <u>slides 24-41</u>
- Discount Rate <u>slides 42-44</u>
- Form 471 Walkthrough <u>slides 45-136</u>
  - Color-coding Guide to Walkthrough Slides <u>slide 46</u>
  - Basic Information & Entity Information <u>slides 48-55</u>
  - Internet Access under a new contract with 2<sup>nd</sup> line item for installation slides 56-83
  - Internet Access under a continuing contract <u>slides 84-96</u>
  - Bookmobile hotspot (cellular data) paid month-to-month <u>slides 97-118</u>
  - Review & Certification <u>slides 119-125</u>
  - After You've Certified slides 126-136
- Wrap-Up <u>slides 137-141</u>

### Disclaimers



- This presentation represents my unofficial interpretation of the FCC's E-rate rules and regulations. Official guidance can come only from the FCC and USAC.
- USAC may update the application portal or the procedures after today's presentation. What I present is correct to the best of my knowledge, but what you see in EPC may be different.

# Important Dates & Eligible Services Slides 4-13

**Return to Presentation Contents** 

### The Form 471 in Context

- On the Form 470, applicants make service requests vendors submit competitive bids for at least 28 calendar days so that your library can choose the most cost-effective solutions for its needs
- On the Form 471, applicants make funding requests for discounts on E-rate eligible services that were selected through a Form 470 competitive bidding process (unless exempted by FCC rules).
- ALL APPLICANTS must file a Form 471 every year to receive discounts.
- Must file separate Forms 471 for Category One & Category Two
- Deadline: Wednesday, March 25<sup>th</sup> at 11:59 p.m. ET

### **E-rate Funding Years**

#### Download latest chart from KDLA E-rate page:

https://kdla.ky.gov/librarians/programs/e-rate/Pages/Funding-Years.aspx

#### E-rate Funding Years - Dates to Remember

KDLA E-rate	A E-rate Application Process			Recurring Services		Non-Recurring Services	
support: Lauren Abner <u>lauren.abner</u> @ky.gov or 502-564- 1728	Form 470 – Competitive Bidding	Form 471 – Application to Request Discounts	Form 486 – Service Start Date + CIPA Certification	Service Dates for Category One or Two	Invoicing Deadline (BEAR/472)	Service Dates for Category Two Purchase/ Installation	Invoicing Deadline (BEAR/472)
Funding Year 2018 (FY 2018-19)	Closed	Closed	120 days from: FCDL or Service Start Date (whichever is later)	July 1, 2018 to June 30, 2019	October 28, 2019	April 1, 2018 to Sept. 30, 2019	January 28, 2020
Funding Year 2019 (FY 2019-20)	Closed	Closed	120 days from: FCDL or Service Start Date (whichever is later)	July 1, 2019 to June 30, 2020	October 28, 2020	April 1, 2019 to Sept. 30, 2020	January 28, 2021
Funding Year 2020 (FY 2020-21)	February 26, 2020 Last date to open bidding	January 15 to March 25, 2020 Form 471 filling window	120 days from: FCDL or Service Start Date (whichever is later)	July 1, 2020 to June 30, 2021	October 28, 2021	April 1, 2020 to Sept. 30, 2021	January 28, 2022
Notes	Most libraries open competitive bidding each year and must wait at least 28 calendar days to select vendor(s).	All libraries must file the Form 471 every year to receive a funding commitment.	All libraries must file the Form 486 to release funding for invoicing; FCDL = Funding Commitment Decision Letter	Both Category One and Two services may be recurring (ex: monthly internet)	May request one 120-day extension by the deadline	Non-recurring = one-time purchases such as network equipment	May request one 120-day extension by the deadline

### What Qualifies for E-rate?

- The full E-rate Eligible Services List (ESL) can be downloaded from the USAC website: <a href="https://www.usac.org/e-rate/applicant-process/before-you-begin/eligible-services-list/">https://www.usac.org/e-rate/applicant-process/before-you-begin/eligible-services-list/</a>
- Eligible services are separated into two broad categories:
  - Category One: Connectivity to the Building
  - Category Two: Connectivity to the Device

### **CATEGORY ONE**

- Data Transmission Services & Internet Access
  - Monthly Internet service for branch buildings, including installation lines/circuits can be fiber or non-fiber (coax cable, DSL, etc.)
    - Fees for static IP addresses are eligible as part of your library's internet access
    - Fees for "basic termination equipment, such as a cable modem, CSU/DSU, network interface device, or copper-to-fiber converter" may be eligible as part of your library's internet access. – contact KDLA technology consultant for reference document (removed from USAC website during November 2019 website redesign
    - Fees for router from the internet service provider may be eligible under Category One in limited circumstances. See USAC's Q9 of FAQs: Eligible Fiber Services – updated link
  - Leased data lines (T1, lit fiber, dark fiber, etc.)
  - Cellular data (hotspot service) for bookmobile only
  - Self-provisioned broadband networks (owned/operated by applicant)
  - Network Equipment required to make data transmission and/or internet access functional (ex: modulating electronics)

Recurring service dates for Funding Year 2020:
July 1, 2020 to June 30, 2021

No budget limit on Category One requests

### **CATEGORY TWO-IC**

#### **Internal Connections**

- Antenna, connectors, & related components
- Cabling
- Switches
- Routers
- Access points
- Wireless controller systems
- Firewalls\*\*
- UPS (Uninterruptible Power Supply)\*\*
- Racks\*\*
- Caching services or equipment
- Software supporting components on the list used to distribute broadband through the library ex: licenses for access points
- \*\*Some restrictions apply

More flexibility – equipment can be If your library leases a router from your installed as soon as internet service provider, then request bids for Category Two Internal April 1, 2020 or as late Connections for Function: Router. as September 30, 2021.

> These eligible functions can be virtualized in the cloud or combined in equipment (like routing and switching).

### CATEGORY TWO - BMIC & MIBS

### Basic Maintenance of Internal Connections

- Repair and upkeep of eligible hardware (even if not purchased through E-rate)
- Wire and cable maintenance
- Configuration changes
- Basic technical support including online and telephone based technical support
- Software upgrades and patches including bug fixes and security patches

### Managed Internal Broadband Services (MIBS)

 3<sup>rd</sup> party operation, management, and monitoring of eligible broadband internal connections (ex: managed Wi-Fi)



Funds for Learning has a good explanation of <u>Basic Maintenance of Internal</u> Connections (BMIC).

### **MISCELLANEOUS**

#### May fall under Category One or Two:

- Some taxes, surcharges, and other similar, reasonable charges
  - Federal Access Recovery Charge on internet invoices permissible charge for use of a local carriers network; not all ISPs charge this
  - USF fees on internet invoices "customer charges for universal service fees, but do not include additional charges for universal service administration"
- Rental or lease fees for eligible components
- Shipping
- Training only for new equipment purchased with Cat2 funds
- Installation and configuration
  - May be performed by a 3<sup>rd</sup> party rather than the vendor who sold the equipment

### **DUPLICATIVE SERVICES**

Caution – E-rate does **not** provide discounts for services that are considered duplicative. Examples: internet access or networking equipment that is used as backup, redundancy, failover, etc.

If the connections serve different populations (internet for public, internet for staff), they may be considered E-rate eligible.

§22 of the <u>Second Report and Order and Further Notice of Proposed Rulemaking for the E-rate program</u> addresses duplicative services:

"Funding of Duplicative Services In the Universal Service Order, the Commission indicated that an applicant's request for discounts should be based on the reasonable needs and resources of the applicant, and bids for services should be evaluated based on cost-effectiveness. Pursuant to this requirement, the Administrator has denied discounts for duplicative services. Duplicative services are services that deliver the same functionality to the same population in the same location during the same period of time. We emphasize that requests for discounts for duplicative services will be rejected on the basis that such applications cannot demonstrate, as required by our rules, that that they are reasonable or cost effective." [emphasis mine]

### CIPA COMPLIANCE



#### Children's Internet Protection Act (CIPA) compliance:

- Necessary if requesting E-rate discounts for Internet Access or any Category Two products & services
  - Exception: CIPA compliance not required when requesting Telecommunications services only (ex: transport only for WAN circuit between library branches)
- 3 elements of compliance:
  - Technology Protection Measure (filter)
  - Internet Safety Policy
  - Public Meeting prior to adopting Internet Safety Policy
- View archived training from KDLA check E-rate section: <a href="https://kdla.ky.gov/librarians/staffdevelopment/kdlaarchivedwebi">https://kdla.ky.gov/librarians/staffdevelopment/kdlaarchivedwebi</a> <a href="mailto:nars/Pages/default.aspx">nars/Pages/default.aspx</a>

## **Bid Evaluations Slides 14-19**

Complete before signing contracts & filing the Form 471

**Return to Presentation Contents** 

### **Allowable Contract Date**

- Applicants must reach the Allowable Contract Date (ACD) before evaluating bids & signing contracts
  - Generally the Allowable Contract Date is 28 calendar days after you filed the Form 470, but may be later if you indicated a different date in an RFP
  - If you agree to a proposal and/or sign a contract prior to the Allowable Contract Date, that is a competitive bidding violation.
  - You may continue collecting bids after 28 calendar days unless you stated a firm due date

### **Handling Bids**

- Bids in response to the Form 470 (& an accompanying RFP) may include:
  - New proposals from the current vendor or potential new vendors
  - Current monthly bill (unless requesting sealed bids)
  - Relevant state master contracts
- You should respond to requests for additional information needed to create a responsive bid.
  - Be careful not to provide information that would change the scope of the requests
  - Spam generic emails asking you to call or email to request a quote– is not considered a responsive bid and you don't have to respond.

### Selecting the Winning Vendor(s)

- Must evaluate all responsive bids using cost as the primary factor (most points assigned to E-rate eligible costs)
- You can also consider other factors at a lower point value. Examples:
  - Vendor met Form 470/RFP specifications for the requested service
  - E-rate ineligible costs
  - Previous experience with the vendor
  - Flexible invoicing (vendor can apply SPI/474 discounts to invoices upfront)
- If you received only 1 bid, then you should email yourself to memorialize this fact,
- You may disqualify certain bids <u>if</u> you stated those disqualification factors in the Form 470/RFP – must be binary (have yes or no answers)
  - Example: Vendor must have a Service Provider Identification Number (SPIN/Form 498 ID) or the bid will be disqualified.

### **Check Your Scope!**

- To receive E-rate discounts, the winning bid must fall within the scope of the Establishing FCC Form 470:
  - Correct Function was listed on the Form 470 service request
    - Fiber internet Function: Leased Lit Fiber (with or without Internet Access)
    - Non-fiber internet (cable modem, DSL over phone lines) Function: Internet Access & Transport Bundled
  - Download speed falls within the Minimum & Maximum Capacities on the relevant Form 470 service request and narrative
- Example: My library can accept bids for an upgrade to 100 Mbps fiber internet, but not any faster, based on these service requests

Category 1: Data	Transmission and/or	Internet Access
------------------	---------------------	-----------------

Type  Data Transmission and/or Internet Access	Function  Leased Lit Fiber (with or without Internet Access)	Function Other Description	Number Entities	Quantity	Unit Circuits	Min Capacity 25 Mbps	Max Capacity 100 Mbps	Installation and Initial Configuration? Yes	Associated RFP
Data Transmission and/or Internet Access	Internet Access and Transport Bundled (Non-Fiber)		1	1	Circuits	25 Mbps	100 Mbps	Yes	

### **USAC Sample Bid Evaluation**



#### **Sample Bid Evaluation Matrix**

Hover over each paragraph on the right to see the area of the bid evaluation matrix with which it corresponds.

FACTOR	POINTS	VENDODA	VENDOD 3	VENDOD 3
FACTOR	AVAILABLE	VENDOR 1	VENDOR 2	VENDOR 3
Price of the eligible products and services	30*	15	30	25
Prior experience with the vendor	20	20	0	20
Prices for ineligible services, products, and fees	25	20	15	25
Flexible invoicing: FCC Form 472 or FCC Form 474	15	0	15	15
Local or in-state vendor	10	10	8	7
TOTAL	100	65	68	92

\*This number must be higher than all other numbers in the same column.

#### List of Disqualified Bidders:

#### Vendor

Reason for disqualification: All interested bidders received two weeks' notice of a required pre-bid conference. Vendor 1 did not attend this conference and did not provide a reason for their absence.

Important things to note about this sample:

The price of the eligible products and services must be the most heavily weighted factor. This means that it must have the highest number of "Points Available."

Vendors are rated on how well they meeteach factor. Point values for all factors are totaled for each vendor.

In this sample, Vendor 3, with a total of 92 points, is the winning bid because that vendor has the highest total points.

If a bidder is disqualified, the reason for disqualification should be noted for that vendor (see the "List of Disqualified Bidders" below the matrix).

For more information on constructing a bid evaluation, visit the USAC website at: http://usac.org/sl/applicants/step02/default.aspx

## **Gathering the Numbers**Slides 20-23

**Return to Presentation Contents** 

### A Note on SPINs

- Do <u>NOT</u> assume that the Service Provider Identification Number (SPIN/Form 498 ID) is the same this year if you used that provider last year.
  - If a cost proposal didn't include a SPIN, contact that company to be certain – don't rely on the SPIN search tool.
  - If you make a mistake on the Form 471, you can file for a corrective SPIN change, but this is a timeconsuming hassle.

### **Charges for Service**

- For Category One, make sure you know the potential charges for the winning internet or transport service:
  - Recurring fees:
    - Monthly service charges
    - Static IP address fees (if relevant)
    - Certain equipment fees see note on <u>slide 8</u>
    - USF fee for customers (not the USF administrative fee)
    - Federal Access Recovery Fees/Charges (if relevant)
  - Non-recurring fees:
    - One-time installation charge for new/upgraded service

### **Service Details**

- You may need to ask your Service Provider for help with some of the line item details on the Form 471
  - Function Fiber, Copper, Wireless
  - Connection type Ethernet, Cable Modem, DSL, MPLS, etc.
  - Bandwidth speeds for internet or transport service
- See Slide 67 for tables showing the Form 471 options for internet Functions and Connection Types

## **Contract Records Slides 24-41**

Before filing the Form 471: Sign contracts, create Contract Records on EPC profile

**Return to Presentation Contents** 

### **Contract Record Notes (1/2)**

- Before starting the Form 471, you must create records on the library system profile for any services that are purchased under contract rather than month-to-month
  - Create nickname for easy searching in EPC remember that you may have multiple contracts with the same vendor stored in the <u>E-rate Productivity Center</u> profile
  - Optional: Contract number assigned by vendor note that EPC automatically assigns a Contract ID to serve as a unique identifier in EPC
  - *Optional:* upload copy of contract contract itself must be 1 file; additional documents can be uploaded if relevant
  - Establishing FCC Form 470 #

Continues on next slide →

### **Contract Record Notes (2/2)**

- Continued from previous slide:
  - How many bids were received?
  - Optional: Account # you may not know the account number if switching to a new vendor; some vendors also assign new account numbers when service is upgraded
  - Service Provider Identification Number (SPIN/Form 498 ID)
  - Contract Award Date must be on/after the Allowable Contract Date for the Establishing FCC Form 470
    - Careful if you've selected an existing contract during the bid evaluation process – your Contract Award Date will be the date you memorialized the contract after the evaluations, not the original award date.

### **Library System Profile in EPC**

#### My Applicant Landing Page



Funding Request Report | FCC Form 470 | FCC Form 471 | FCC Form 486 | Appeal | FCC Form 500 | SPIN Change | Service Substitution | Manage Users | Manage Organizations | USAC Website | Contact Us | Help

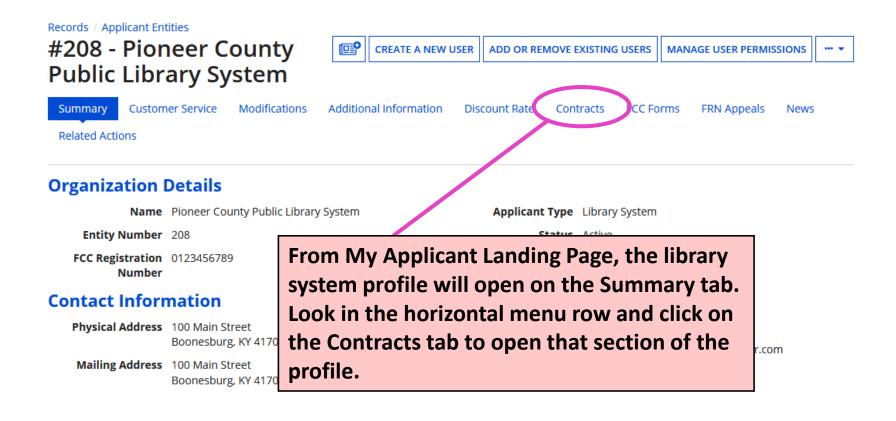
Welcome, Pioneer County Public Library System!

From My Applicant Landing Page, click on the name of your library system. It appears below the USAC logo and as the first link in the My Entities section.

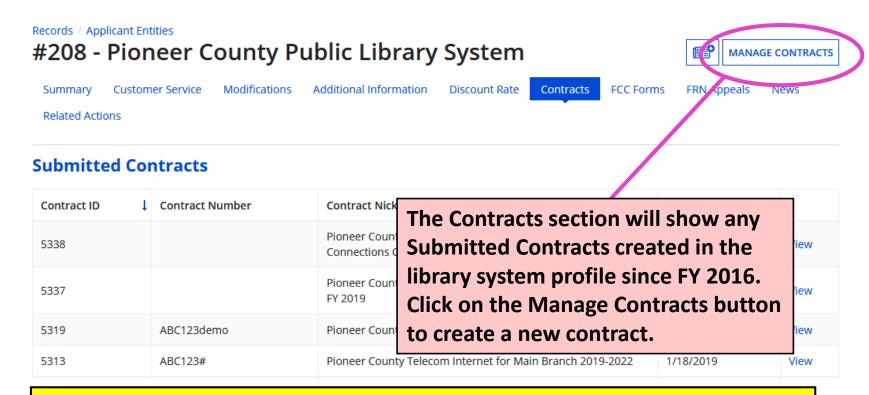
#### My Entities

Entity	Entity Number	City	State	Zip Code
Pioneer County Public Library System	208	Boonesburg	KY	41700
Loganville Branch Library	209	Loganville	KY	41800
Pioneer County Public Library Main Branch	210	Boonesburg	KY	41700

### **Contracts Section of Profile**

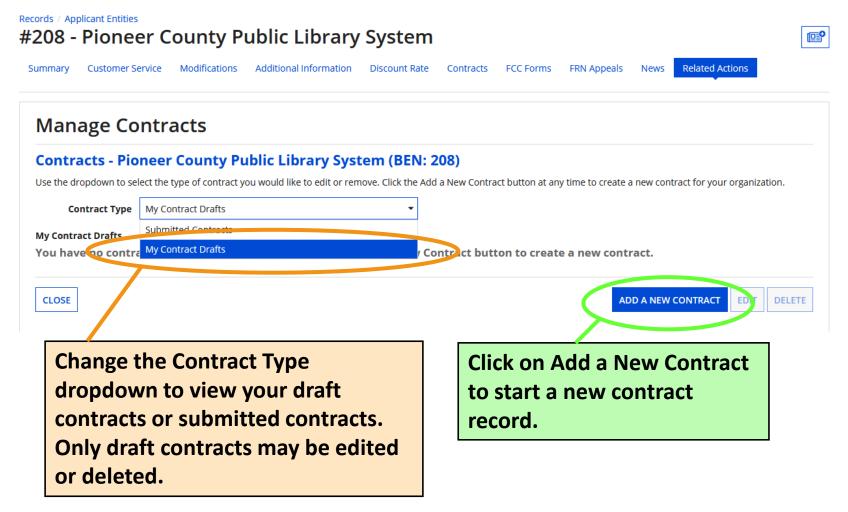


### Manage Contracts (1/2)



Caution! EPC will not allow you to edit or delete submitted contract records. Enter data carefully. If you made mistakes in a submitted contract, you must create a new contract record in EPC to link to your funding requests.

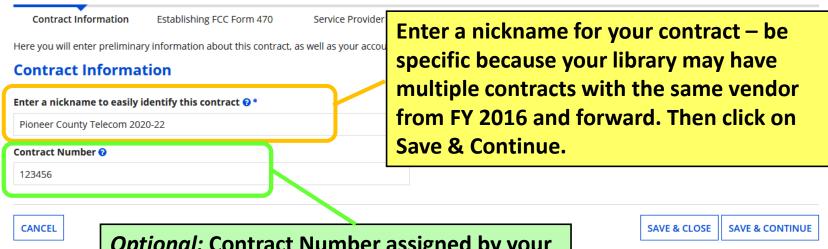
### Manage Contracts (2/2)



### **Create Contract (1/11)**

#### **Create Contract**

Pioneer County Public Library System (BEN: 208) - Pioneer County Telecom 2020-22 - Contract ID #



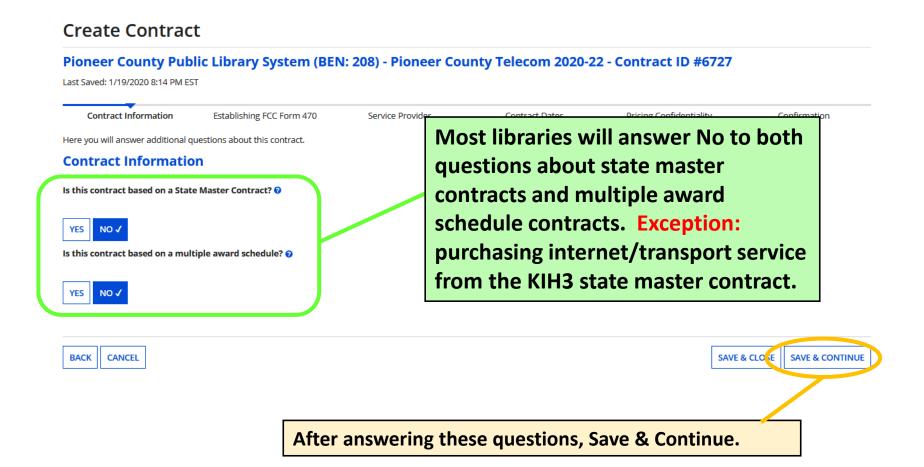
Optional: Contract Number assigned by your vendor. Sometimes the contract number is the same as the quote or proposal number.

### **Create Contract (2/11)**

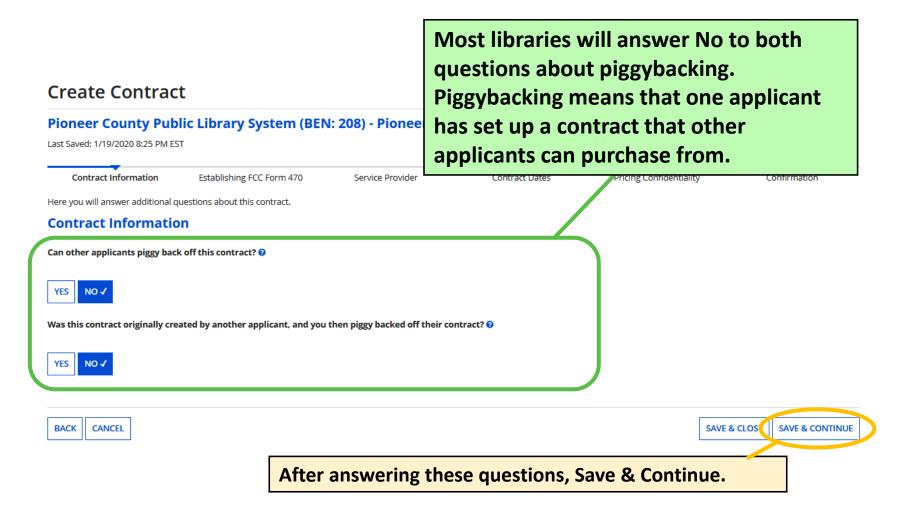
Uploading a copy of the contract is optional but can save time during application review. The uploaded copy should show the signatures required to execute the contract (if needed). I do NOT recommend uploading if you memorialized an existing contract to give it a new Contract Award Date for E-rate purposes.

Here you will have the option to upload contract documents, in uding a description of each document. Contract Information Contract ID #6727 ? Optional: enter description to help you Would you like to upload a copy of your contract? ? remember important details of this contract Contract Document Upload Please upload and describe each document related to your contract. Describe this contract document. Pioneer County Telephone Contract 2020-22 - executed ... PDF - 184.69 KB Main branch internet contract for 200 Mbps for July 1, 2020 to June 30, 2022 Describe this contract document. UPLOAD | Drop file here After answering the contract upload question, Save & Continue. & CLOS: SAVE & CONTINUE BACK CANCEL

### **Create Contract (3/11)**



### **Create Contract (4/11)**



### **Create Contract (5/11)**

Click Yes to indicate that a Form 470 was posted and enter how many bids were received for the services covered by the contract in response to the Form 470.

#### **Establishing FCC Form 470**

Was an FCC Form 470 posted for the product and/or services you are requesting	How many bids were received? *		
YES ✓ NO	3 Enter the number of bids that you received for this product or service.		
Was your FCC Form 470 posted prior to Funding Year 2016?			
Use the search tool below to find the establishing FCC Form 470.  Remember that the services in the contract had to be posted on the FCC Form 47  Search FCC Forms 470	For new contracts created in response to FY 2020 Forms 470, you should answer No to this question. If the contract was created in FY 2015 or earlier, answer Yes to manually enter the Form 470 #.		
Search by BEN			
208			

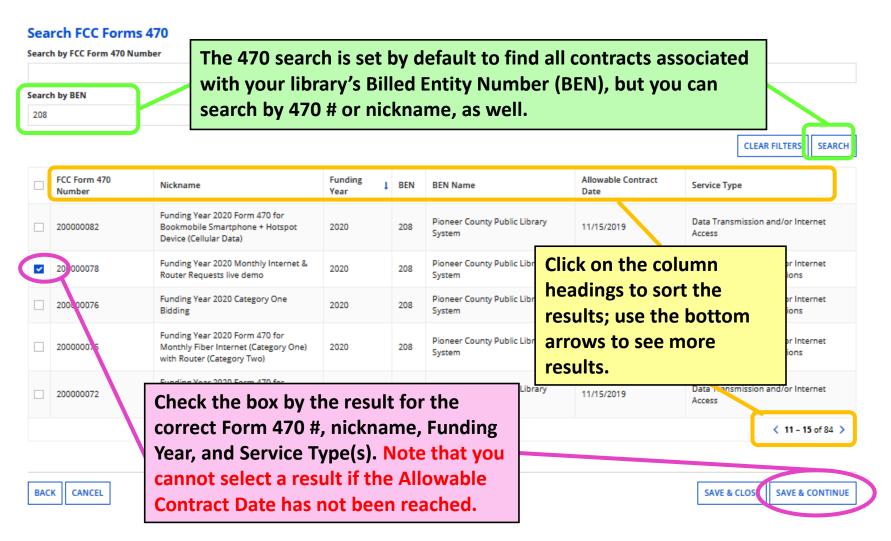
See next slide for searching for and associating an

FCC Form 470 with the contract.

SEARCH

**CLEAR FILTERS** 

### Create Contract (6/11)



# **Create Contract (7/11)**

### If you know the account numbers that will be used for services covered by this Service Provider contract, list them here. Leave the field blank if you don't know the account Account Number (e.g., billed telephone number) numbers yet. 987654321 If your service provider has given you one or more Account Numbers, please enter them. Please select the service provider for this contract using the search below. Search for the service provider. I recommend using Search Service Providers Search by SPIN rather than the name search because Search by SPIN some vendors have multiple SPINs with similar, 14010001 related company names. SEARCH FILTERS **Doing Business As** State 14010001 USAC Service Provider Organization 1 VA Check the box beside the correct CANCEL **SAVE & CONTINUE** SPIN, then click on Save & Continue.

# **Create Contract (8/11)**

### **Create Contract** Pioneer County Public Library System (BEN: 208) - Pioneer County Telecom 2020-22 - Contract ID #6727 Check Yes if the contract covers more than Last Saved: 1/19/2020 8:43 PM EST one year of service. Contract Information Establishing FCC F Confirmation Here you will answer additional questions about the dates on your contract Contract Dates Is this a multi-year contract? What is the date you awarded your contract? \* 01/17/2020 NO in each FRN where you cite this contract. January 2020 TUE WED THU SAVE & CLOSE **SAVE & CONTINUE** BACK CANCEL

15

22

14

16

Enter the Contract Award Date.
Usually, this is the date when both parties (library and vendor) have signed to execute the contract. Save & Continue.

# **Create Contract (9/11)**

Contract Information Establishing FCC Form 470 Service Provider Contract Dates Pricing Confidentiality Confirmation

Here you will answer additional questions about voluntary extensions on your contract

Contract Dates

Does this contract include voluntary extensions?

What is the contract expiration date if all extensions are exercised?

06/20/2024

How many extensions are left on the contract?

2

(in months)? \*

extensions.

If you indicate that the contract has voluntary extensions, you'll see options to enter more details. Most libraries don't have contracts with voluntary extensions.

Automatic renewals ≠ voluntary extensions.

In this example, the library has a contract for 3 years (36 months) with two voluntary 1-year extensions, which means the total length of the contract with both extensions is 60 months.

Enter the number of voluntary extensions that you could still exercise on this contract.

What is the total remaining length of the contract if you exercised all extensions

Enter the number of months that would remain in the contract if you exercised all voluntary

# Create Contract (10/11)

### **Pioneer County Public Library System (BEI**

Last Saved: 1/20/2020 8:38 PM EST

You will likely answer no to this question. Pricing confidentiality is permitted only in limited circumstances. Save & Continue.

Contract Information

Establishing FCC Form 470

Service Provider

Contract Dates

**Pricing Confidentiality** 

Confirmation

Here you will answer additional questions about applicable publication restrictions on this contract.

### **Pricing Confidentiality**

Is there a statute, rule, or other restriction which prohibits publication of the specific pricing information for this contract?



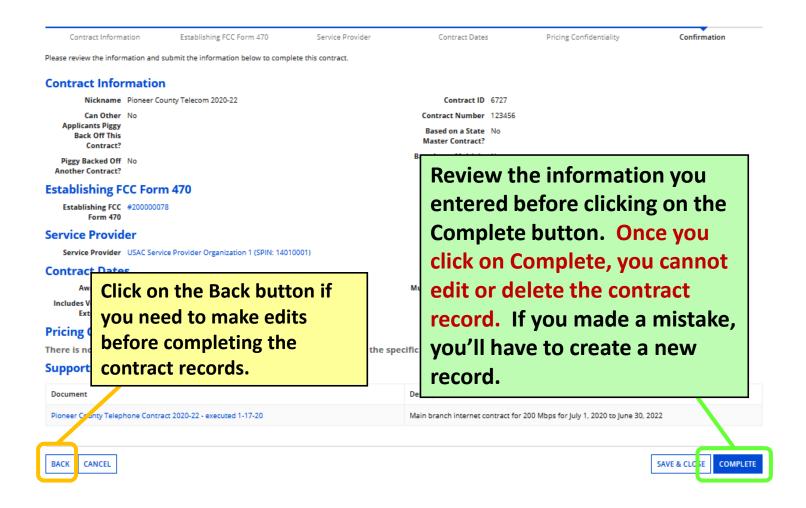


K CANCEL

SAVE & CLOSE

**SAVE & CONTINUE** 

# **Create Contract (11/11)**

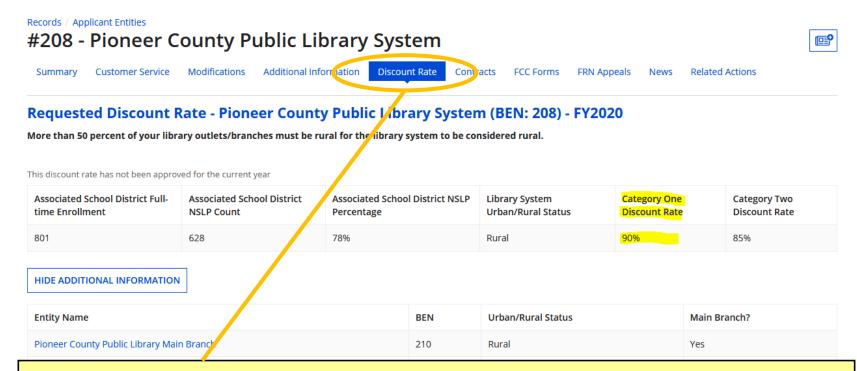


# Discount Rate Slides 42-44

Before you start the Form 471, make sure the profile shows the FY 2020 discount rate.

**Return to Presentation Contents** 

## **Review Discount Rate**



From My Applicant Landing Page, click on the link for your library or library system. Click on the Discount Rate tab from the horizontal menu. If you see an error message, contact the KDLA Technology Consultant for assistance. Your discount rate may change from one Funding Year to the next depending on what your local school district enters for free/reduced lunch enrollment.

## **Discount Matrix**

Discounts are similar for Category One and Category Two eligible services, but Category Two is capped at 85% for the top discount bracket. See USAC's <u>Calculating Discounts page</u> for more information.

INCOME	CATEGOR	RY ONE (C1)	CATEGO	RY TWO (C2)
Measured by % of students eligible for the National School Lunch Program (NSLP)	<b>URBAN</b> Discount	RURAL Discount	<b>URBAN</b> Discount	RURAL Discount
Less than 1%	20%	25%	20%	25%
1% to 19%	40%	50%	40%	50%
20% to 34%	50%	60%	50%	60%
35% to 49%	60%	70%	60%	70%
50% to 74%	80%	80%	80%	80%
75% to 100%	90%	90%	85%	85%

# Form 471 Walkthrough Slides 45-136

**Return to Presentation Contents** 

## **Guide to Walkthrough Slides**

- These walkthrough slides demonstrate how to create various funding requests and purchase types, including:
  - Basic Information and Entity Information (<u>slides 48-55</u>)
  - Internet Access under a new contract with 2<sup>nd</sup> line item for installation (slides 56-83)
  - Internet Access under a continuing contract (slides 84-96)
  - Bookmobile hotspot (cellular data) service paid month-to-month (slides 97-118)
  - Review and Certification (<u>slides 119-125</u>)
  - After You've Certified (slides 126-136)

## **Contact KDLA for Help**

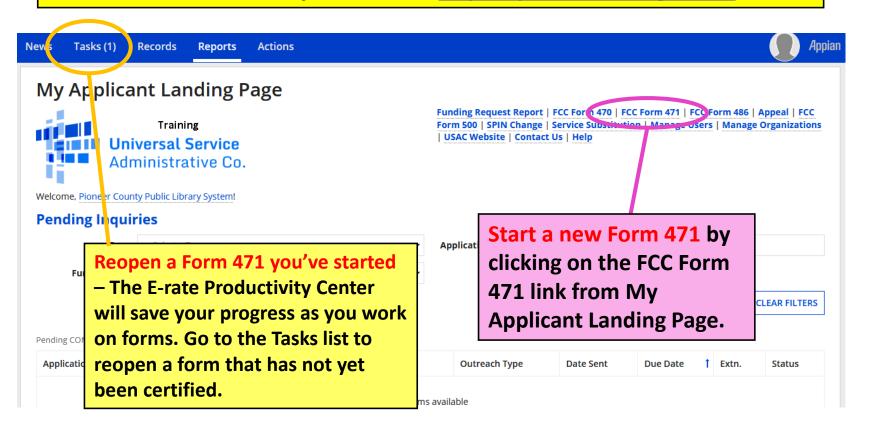
KDLA's Technology Consultant can provide one-on-one assistance for form filing over the phone or through screen sharing: <a href="mailto:lauren.abner@ky.gov">lauren.abner@ky.gov</a> or (502) 564-1728

# **Basic Information and Entity Information Slides 48-55**

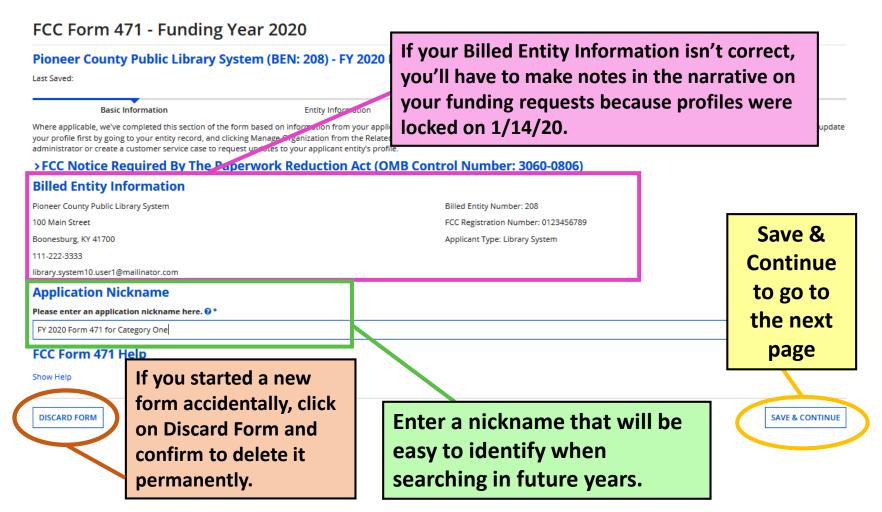
**Return to Presentation Contents** 

# Starting an FCC Form 471

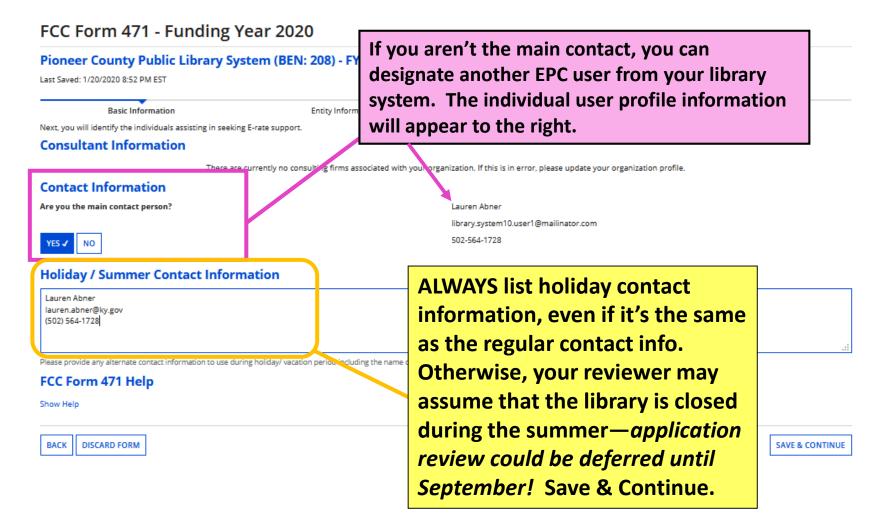
E-rate Productivity Center URL: <a href="https://portal.usac.org/suite/">https://portal.usac.org/suite/</a>



# **Application Nickname**



## **Contact Information**



## **Category of Service**

Pioneer County Public Library System (BEN: 208) - FY 2020 Form 471 for Category One - Form # 201000035 Last Saved: 1/20/2020 8:55 PM EST **Basic Information Entity Information Funding Requests** Certify Next. you will identify the category of service for the product and services you are requesting. If you need help determining the correct category of service, please review the Eligible Services List on the USAC website. Category of Service What is the category of service for the product and services that you are requesting? You can only select one Category of Service per FCC Form 471. You can submit a second application for the other Category of Service. CATEGORY 1 CATEGORY 2 Data Transmission and/or Internet Access Basic Maintenance of Internal Connections Internal Connections · Managed Internal Broadband Services FCC Form 471 Help Show Help **BACK** DISCARD FORM **SAVE & CONTINUE** Click on the Category 1 button so it turns blue. You can select only one Category of Service on each Form 471. Once you hit the Save & Continue

button, you cannot change your selection.

## **Entity Information**

### FCC Form 471 - Funding Year 2020

Pioneer County Public Library System (BEN: 208) - FY 2020 Form 471 for Category One - Form # 201000035

Last Saved: 1/20/2020 8:56 PM EST

Basic Information Entity Information Funding Requests Certify

We've completed this section of the form based on information from your applicant entity's profile. If any of the non-editable information is incorrect, or you wish to change the information, please update your profile first by going to your entity record, and clicking Manage Organization from the Related Actions menu. If you do not have access to Manage Organization, please contact your applicant entity's account administrator or create a customer service case to request updates to your applicant entity's profile.

### **Entity Information**

FSCS Code	Urban/Rural Status	School District in which the main branch is located	School District Number in which the main branch is located	Library System Attribute
	Rural	School District 1	145	Public Library System

### FCC Form 471 Help

Show Help

BACK DISCARD FORM

SAVE & SHALE SAVE & CONTINUE

This information about your library system is pulled from the E-rate Productivity Center Profile. The FSCS (Federal-State Cooperative System) Code is optional. Save & Continue.

## **Related Entities**

This section will be blank for independent libraries with no branches assigned in EPC

Basic Information Entity Information Funding Requests Cert

We've completed this section of the form based on information from your applicant entity's profile. If any of the non-editable information is incorrect, or you wish to change the information, please update your profile first by going to your entity record, and clicking Manage Organization from the Related Actions menu. If you do not have access to Manage Organization, please contact your applicant entity's account administrator or create a customer service case to request updates to your applicant entity's profile.

### Related Entity(ies) Information

Library systems derive their discount rate in part based on the student count from the school district in which the main branch is located. Fields with '\*' next to them are not sortable.

Name 1	Entity Number	FSCS Code*	Locale Code*	Urban/ Rural Status*	NIF*	Total square footage of library outlet*	Is this the main branch?*	School District in which the main branch is located*	School District Number in which the main branch is located*	Library Attributes*	Annexes*
Loganville Branch Library	209			Rural	Yes		No				View Annexes
Pioneer County Bookmobile	211			Rural	No	120	No			Public Library, Bookmobile	View Annexes
Pioneer County Public Library Main Branch	210			Rural	No	16000	Yes	School District 1	145	Public Library, Main Branch	View Annexes

### FCC Form 471 Help

If any information about branches is incorrect, you'll have to make notes in the narrative because EPC profiles were locked 1/14/20.

Annexes are separate buildings considered to be part of the same library branch. Only 1 Kentucky library has an annex for E-rate purposes.

AVE & CONTINUE

## **Discount Calculation**

Basic Information

We've completed this section of the form based on information by going to your entity record, and clicking Manage Organization customer service case to request updates to your applicant en

### **Requested Discount Calculation**

More than 50 percent of your library outlets/branches mus

To determine your library system's discount rate, EPC automatically pulls the urban/rural status from your library system's profile and the school lunch data from the appropriate district's profile. Save & Continue.

This discount rate has not been approved for the current year

Associated School District Full-time	Associated School District NSLP	Associated School District NSLP	Library System Urbai (Rura	ral	Category One Discoun	Category Two Discount
Enrollment	Count	Percentage	Status		Rate	Rate
801	628	78%	Rural		90%	85%

HIDE ADDITIONAL INFORMATION

Entity Name	BEN	Urban/Rural Status	Main Branch?
Pioneer County Public Library Main Branch	210	Rural	Yes
Pioneer County Bookmobile	211	Rural	No

### FCC Form 471 Help

Show Help

BACK DISCARD FORM

Toggle the Show/Hide Additional Information button to see information about additional branch entities in your library system.

SAVE & CONTINUE

# Example FRN: Internet Access under a new contract Slides 56-83

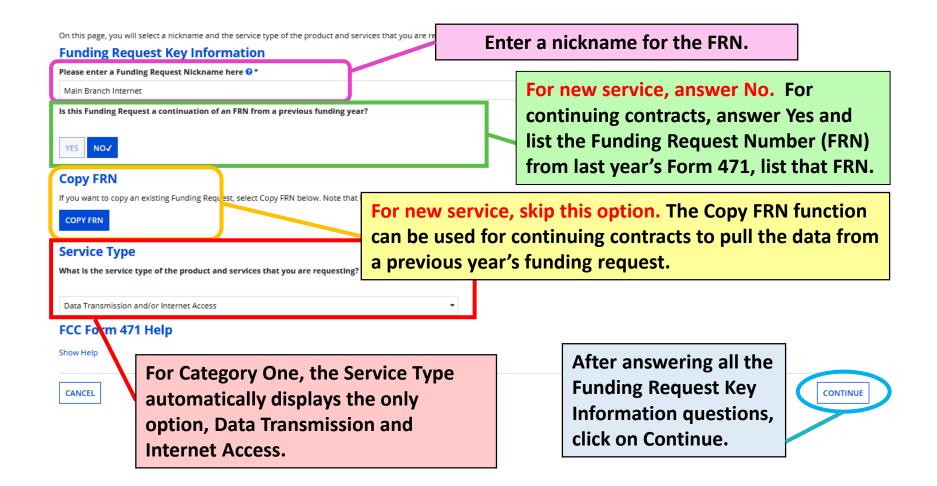
Example of a funding request for monthly internet service under a new contract with 2<sup>nd</sup> line item for installation

**Return to Presentation Contents** 

## **Adding Funding Requests**

### FCC Form 471 - Funding Year 2020 Pioneer County Public Library System (BEN: 208) - FY 2020 Form 471 for Category One - Form # 201000035 Last Saved: 1/20/2020 8:56 PM EST Basic Information **Entity Information Funding Requests** Certify This page displays all of the funding requests for this application. From here you can create a new FRN, or edit or delete an existing one. **Funding Requests** To create or update specific FRN Line Item(s), please click on the FRN number hyperlink. FRN 1 Nickname Number of FRN Line Items **FRN Calculation** You haven't created any Funding Requests (FRNs) yet, Click the "Add FRN" button to start creating your first FRN ADD FRN REMOVE FRN FCC Form 471 Help **Adding Funding Request Numbers** Show Help (FRNs) is a two-step process: Add FRN, BACK DISCARD FORM **SAVE & SHARE REVIEW FCC FORM 471** then Manage FRN Line Items.

## **Funding Request Key Information**



## **FRN Contract**

### FCC Form 471 - Funding Year 2020

Pioneer County Public Library System (BEN: 208) - FY 2020 Form 471 for Category One - Form # 201000035 Last Saved: 1/20/2020 8:56 PM EST Basic Information **Entity Information Funding Requests** Certify Next, you will identify the purchasing agreement type for the product and services you are requesting. **FRN Contract** How are the services for this FRN being purchased? ation is stored in your Profile; you can add a new Contract at any time. Details about your Tariff and Month-to-Month services will be entered in your FRN. CONTRACT ✓ ARIFF MONTH-TO-MONTH FCC Form 471 halp Choose whether the purchase of this service is Show Help Contract, Tariff, or Month-to-Month. If you choose BACK CANCEL CONTINUE Contract, you must add the relevant contract record to your library system's profile. See Contract **Records section** for instructions. Click on Continue.

# Associate a Contract (1/2)

Pioneer County Last Saved: 1/20/2020 8:56  Basic Inf Next, you will associate a continuous continuo	Public Library 6 PM EST formation	click on Search to see all contracts associated with the library system BEN. You can enter part of the contract					
✓ Associate a Co  Search by Creating Organ			Search by Nickname (All or	(Partial)			
Search by Creating Organization BEN 208			Search by Nickhame (All Or	Partial)			
Please note that BEN is a rec	quired field and you can use	e other search fields to narrow down your result.	Search by Contract No.				
Search by Contract ID							
					CLEAR FILTERS SEARCH		
Contract ID	Contract Number	Nickname		Award Date	Creating Organization BEN		
<b>2</b> 7	123456	Pioneer County Telecom 2020-22		1/17/2020	208		
5337		Pioneer County Networking Inc. Intern 2019	nal Connections Contract FY	1/28/2019	208		
	Che	eck the box beside th	e appropria	te contrac	t, and the		

contract details will appear below - see next slide.

## Associate a Contract (2/2)

When you check the box beside a contract from the search results, the Contract Summary will show details from the EPC Contract Record saved on your library's profile.

Contract Sumr	mary - Pioneer County Telecom 2020-22	•	
Contract Number	123456	Account Number	987654321
Establishing FCC	#20000078	Service Provider	USAC Service Provider Organization 1 (SPIN: 14010001)
Form 470 Award Date	1/17/2020	Includes Voluntary Extensions?	
Expiration Date (All Extensions)	1	Remaining Voluntary Extensions	
		Total Remaining Contract Length	
<b>Pricing Confide</b>	entiality		)
There is no rule. st	atue. or other restriction which prohibits publication of the specif	fic pricing informa	ation for this contract.
Contract Infor	mation (Additional)		
What is the service sta	rt date? 🕖 *	What is the date your	contract expires for the current term of the contract? @ *
07/01/2020		06/30/2022	
Enter the date when service	ces will start for this Funding Year		

At the bottom left, the service start date will automatically appear as 7/1/2020, the earliest date for service in Funding Year 2020; if relevant, update the service start date for contracts that start mid-year. At the bottom right, add the current contract expiration date (without voluntary extensions that haven't yet been exercised.) Then click on Continue.

CONTINUE

## **Fiber Request Key Information**

Basic Information Entity Information Funding Requests Certify

Next, you will designate whether this FRN includes a Fiber or Wireless Request.

### **Fiber Request Key Information**

Does this FRN include a request for any of the following eligi

- Special construction. One-time, upfront costs associat
- Maintenance and operations. Costs associated with t
- . Network equipment. Costs associated with the purcha

If any of the above apply, select "Yes" below.

Select "No" if you are only seeking support for the monthly

#### Notes:

- If you are seeking support for both the Special Constructor a wireless service then you create multiple FPMs. In example, the service of the se
- If you select "Yes" below, you should create separate FR Equipment to bundled pursuant to a single contract for



### FCC Form 471 Help

Show Help

BACK CANCEL

You must indicate whether Category One Internet requests include special fiber construction charges, maintenance & operation costs for dark fiber or self-provisioned networks, or modulating electronics required to make dark fiber or self-provisioned networks functional. Most libraries will answer No to this question. Then click on Continue.

and/or

ier equipment).

vireless service.

fiber lease/IRU,

id Network

CONTINUE

## **Narrative**

Pioneer County Public Library System (BEN: 208) - FY 2020 Form 471 for Category One - Form # 201000035

Last Saved: 1/20/2020 8:56 PM EST

Basic Information Entity Information Funding Requests Certify

#### **Narrative**

Provide a brief explanation of the products and services that you are requesting, or provide any other relevant information regarding this Funding Request. You should also use this field to describe any updates to your entity data, such as revised student counts, entity relationships, etc, that you were unable to make after the close of the Administrative filing window for profile updates. These changes will be addressed during the application review process.\*

Monthly 200x200 Mbps fiber internet charges with 5 static IP addresses for Main Branch with one-time installation fee

Enter a brief explanation for your request. If needed, make notes about address changes that weren't entered before the profiles locked for the filing window. Example text says: Monthly 200x200 Mbps fiber internet charges with 5 static IP addresses for Main Branch with one-time installation fee

BACK CANCEL

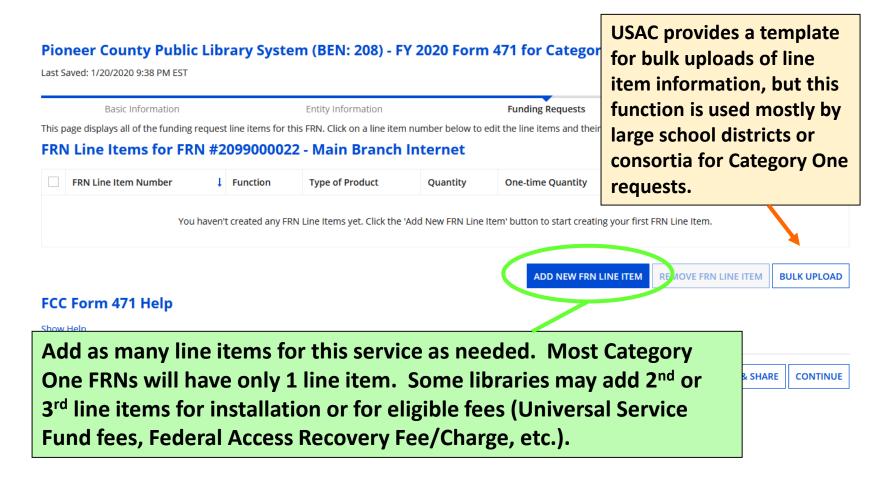
Save & Continue returns you to the main Funding Requests page so you can add one or more line items to the FRN.

SAVE & CONTINUE

# **Manage FRN Line Items**

### FCC Form 471 - Funding Year 2020 Pioneer County Public Library System (BEN: 208) - FY 2020 Form 471 for Category One - Form # 201000035 Last Saved: 1/20/2020 9:38 PM EST Basic Information **Entity Information Funding Requests** Certify This page displays all of the funding requests for this application. From here you can create a new FRN, or edit or delete an existing one. **Funding Requests** To create or update specific FRN Line Item(s), please click on the FRN number hyperlink, Number of FRN Line Items **FRN Calculation** FRN 1 Nickname 2099000022 Main Branch Internet ADD FRN **EDIT FRN REMOVE FRN** FCC Form 471 He The second part of adding a funding request is to Manage FRN Line Items. Click on the Show Help **DISCARD FORM** funding request number in the FRN column. BACK **SAVE & SHARE REVIEW FCC FORM 471**

## **Add New FRN Line Item**



## **Product and Service Details**

		will choose the 1 <sup>st</sup> purp	pose
Basic Information	Entity Information Funding Requests		
Please enter Product and Service Details Information for this	Data Transmission and/or Internet Access Line Item	with transport. Librari	
<b>Product and Service Details for new</b>	FRN Line Item for FRN #2099000022 Ma	with a Wide Area Netw	vork
Purpose 🛭 *		(WAN) may choose the	2 <sup>nd</sup>
<ul> <li>Internet access service that includes a connection from ar</li> </ul>	ny applicant site directly to the Internet Service Provider	purpose for their trans	nort
O Data Connection between two or more sites entirely withi	n the applicant's network	• •	port
Data connection(s) for an applicant's hub site to an Intern	et Service Provider or state/regional network where Internet access	circuit connecting	
Internet access service with no circuit (data circuit to ISP s	tate/regional network is billed separately)	branches.	
Function @ *			
Fiber			•
Type of Connection *	Choose the Function and then 1	ype of Connection.	
Ethernet	For new/upgraded service, the	establishing FY 2020	•
FCC Form 171 Help	Form 470 must have included a	service request for	
	the Function, 'Leased Lit Fiber (	with or without	
Show Help	·		
	Internet Access)' in order to sel		
CANCEL	Function on the Form 471. The	n click on Continue.	CONTINUE

See next slide for tables on internet/transport functions and types of connection.

### **Internet/Transport FRNs – Functions, Connections**

Function	Types of Connection				
	DS-1				
	DS-3				
	DS-4				
	Dark Fiber (No Special Construction)				
	Dark Fiber IRU (No Special Construction)				
	OC-1				
	OC-3				
	OC-12				
	OC-24				
Fiber	OC-48				
ribei	OC-192				
	OC-256				
	OC-768				
	Switched Multimegabit Data Service				
	OC-N (TDM Fiber) – common for Charter				
	Communications (Spectrum)				
	Digital Subscriber Line (DSL)				
	Ethernet – common for AT&T, Windstream,				
	and other fiber providers				
	MPLS				

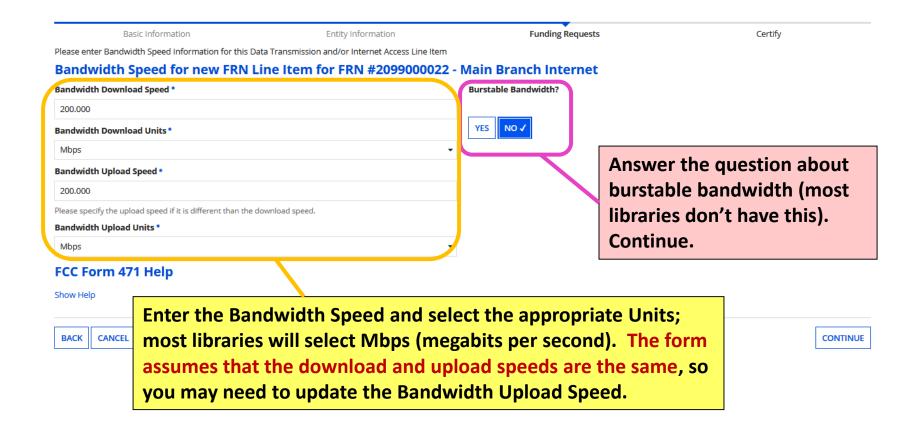
Function	Types of Connection		
	Broadband Over Power Lines		
Other	Radio Loop		
Other	Other (enter Type of Connection)		

Function	Types of Connection
	ATM
	ISDN-BRI
	Cable Modem
	T-1
	T-3
Connor	T-4
Copper	T-5
	Digital Subscriber Line (DSL)
	Ethernet
	Fractional T-1
	Frame Relay
	Switched Multimegabit Data Service

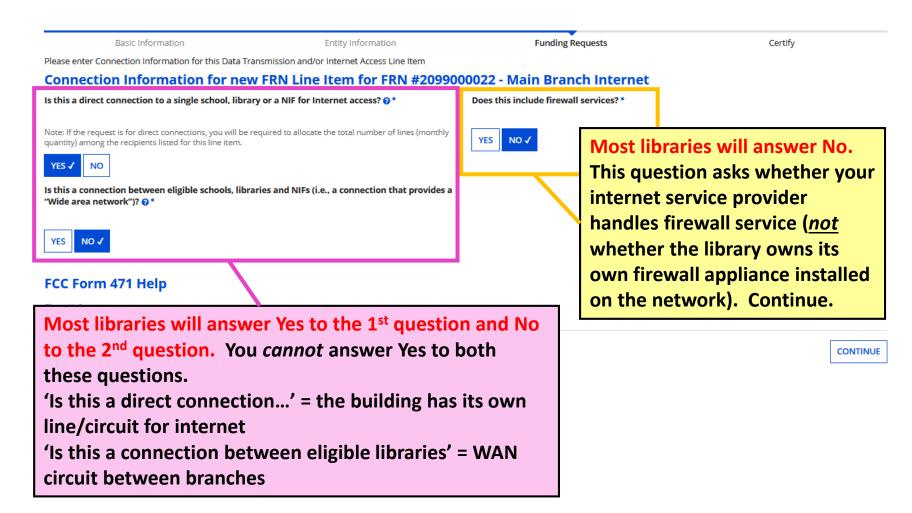
Function	Types of Connection			
	Microwave			
Minalaga	Satellite Service			
Wireless	Data plan for portable device			
	Wireless data service			

Function	Types of Connection
Miscellaneous	Maintenance and Technical Support
	Installation, Activation, and Initial Configuration
	Taxes and USF Fees

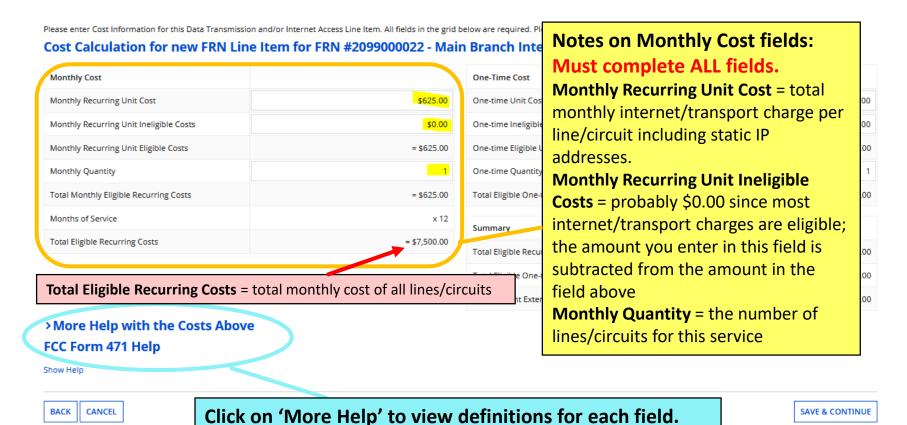
# **Bandwidth Speed**



## **Connection Information**



# **Cost Calculation (1/2)**



# Cost Calculation (2/2)

Please enter Cost Information for this Data Transmission and/or Internet Access Line Item. All fields in the grid below are required. Please enter zero if funds are not requested for that field.

.00

.00

.00

12

.00

### **Notes on One-Time Cost fields:**

Must complete ALL fields.

One-time Unit Cost = For monthly service line items, put \$0.00; for installation line items, enter the full amount of the one-time installation fee

One-time Unit Ineligible Cost = probably \$0.00; installation for internet/transport should be fully eligible; the amount you enter in this field is subtracted from the amount in the field above

**One-time Quantity** = For monthly service line items, enter 0; for installation line items, enter 1.

### Main Branch Internet

One-Time Cost	
One-time Unit Cost	\$0.00
One-time Ineligible Unit Cost	\$0.00
One-time Eligible Unit Cost	= \$0.00
One-time Quantity	0
Total Eligible One-time Costs	= \$0.00
Summary	
Total Eligible Recurring Costs	\$7,500.00
Total Eligible One-time Costs	+ \$0.00
Pre-Discount Extended Eligible Line Item Cost	= \$7,500.00

**™More Help with the Costs Above**FCC Form 471 Help

Show neigh

BACK CANCEL

Click on 'More Help' to view definitions for each field.

Pre-Discount Extended Eligible Line Item Cost = full, eligible cost of this service during the funding year.

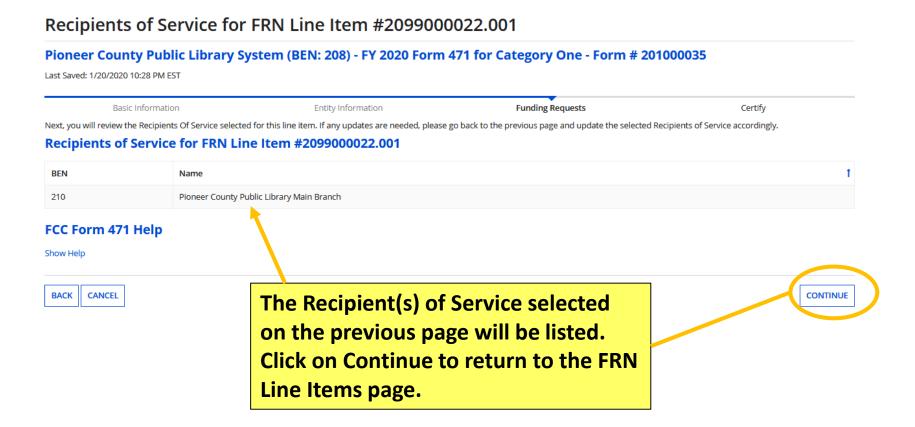
SAVE & CONTINUE

**Save & Continue** to next page.

# **Select Recipients**

Library systems with multiple branches must indicate which branches are receiving the services listed on Next, you will select Recipients of Service for your Line Item each line item. If all branches will receive this **Manage Recipients of Service** service, answer Yes to the first question and Is every entity for this organization receiving service? Continue to the next page. NO ✓ All Entities Search by BEN If not all branches will receive this service, then Please select the organizations you wish to include as recipients of service for this FRN answer No to the first question, check the box beside the branch(es) to receive service, and then BEN click the Add button. Those entities will then Pioneer County Public Library Main Bra appear under Selected Entities. Save & Continue. Pioneer County Bookmobile 209 Loganville Branch Library Selected Entities BEN No items available

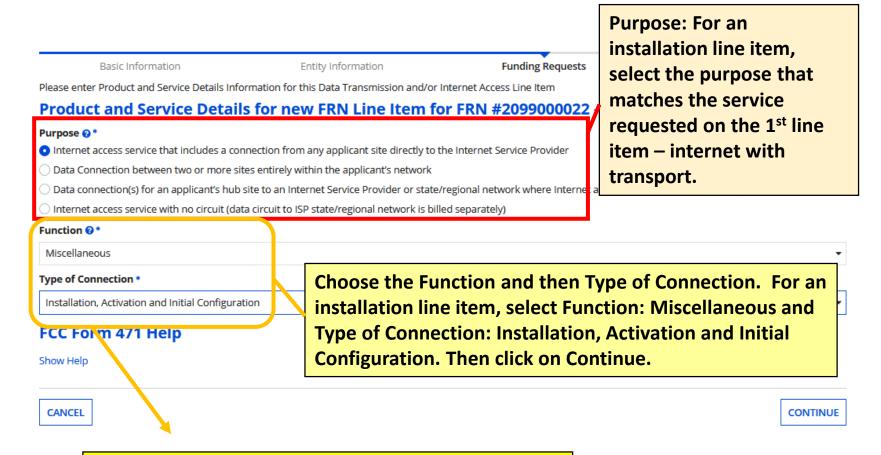
# **Recipients of Service**



# FRN Line Items Page – Add 2<sup>nd</sup>

Basic Information Entity Information **Funding Requests** Certify This page displays all of the funding request line items for this FRN. Click on a line item number below to edit the line items and their recipients of service. FRN Line Items for FRN #2099000022 - Main Branch Internet FRN Line Item Number | Function Type of Product Quantity One-time Quantity Total Eligible FRN Line Item Cost 2099000022.001 Fiber Ethernet 0 \$7,500.00 ADD NEW FRN LINE ITEM REMOVE FRN LINE ITEM **BULK UPLOAD** FCC Form 471 Help The line item page will show the total eligible charges requested for each line item; most **SAVE & SHARE** CONTINUE Category One requests have only one line item, but you can add an another line item to the same FRN by clicking on the blue Add New FRN Line Item button. In this example, the library will add a 2<sup>nd</sup> line item to cover installation charges for new internet service.

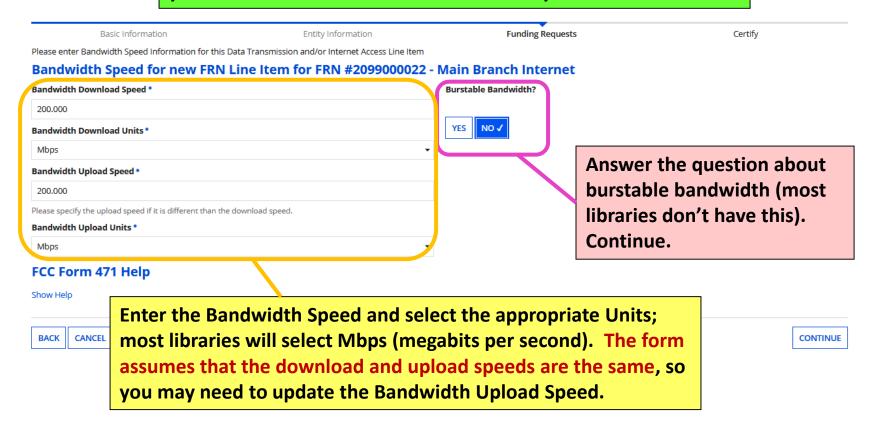
# **Product and Service Details**



See <u>slide 67</u> for tables on internet/transport Functions and Types of Connection.

# **Bandwidth Speed**

For an installation line item, answer these questions the same as you did for the 1<sup>st</sup> line item for the monthly service.



## **Connection Information**

For an installation line item, answer these questions the same way as you did for the 1<sup>st</sup> line item for the monthly service.

Basic Inf

Certify

Please enter Connection Information for this Data Transmission and/or Internet Access Line Item

### Connection Information for new FRN Line Item for FRN #2099000022 - Main Branch Internet

Note: If the request is for direct connections, you will be required to allocate the total number of lines (monthly quantity) among the recipients listed for this line item.

YES V NO

Is this a connection between eligible schools, libraries and NIFs (i.e., a connection that provides a "Wide area network")? 

\*\*Output

\*\*Provided The Third The

YES NO ✓

Does this include firewall services? \*

Most libraries will answer No.

This question asks whether your internet service provider handles firewall service (<u>not</u> whether the library owns its own firewall appliance installed on the network). Continue.

CONTINUE

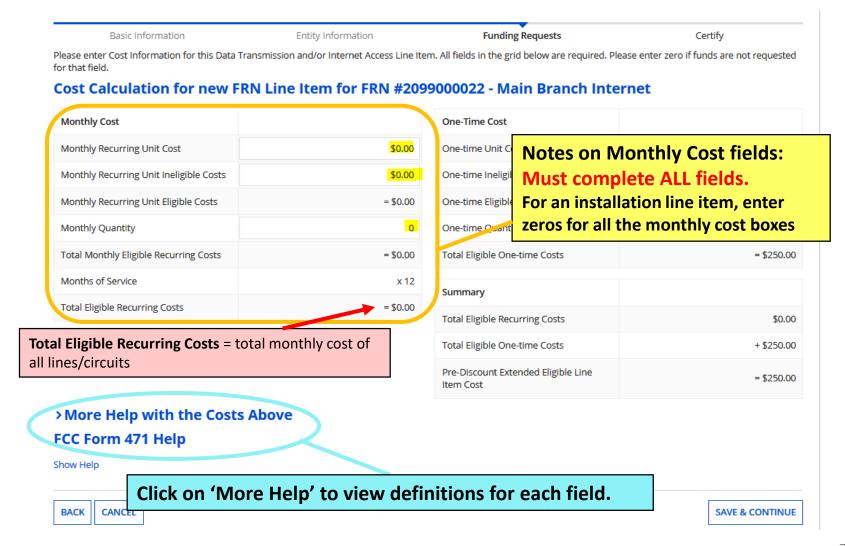
### FCC Form 471 Help

Most libraries will answer Yes to the 1<sup>st</sup> question and No to the 2<sup>nd</sup> question. You *cannot* answer Yes to both these questions.

'Is this a direct connection...' = the building has its own line/circuit for internet

'Is this a connection between eligible libraries' = WAN circuit between branches

# Cost Calculation (1/2)



# Cost Calculation (2/2)

Basic Information Entity Information Funding Requests Certify

Please enter Cost Information for this Data Transmission and/or Internet Access Line Item. All fields in the grid below are required. Please enter zero if funds are not requested for that field.

Cost Calculation for new FRN Line Item for FRN #2099000022 - Main Branch Internet

### **Notes on One-Time Cost fields:**

Must complete ALL fields.

One-time Unit Cost = enter the one-time cost for installing/upgrading the internet service

One-time Unit Ineligible Cost = probably \$0.00; installation for internet/transport should be fully eligible; the amount you enter in this field is subtracted from the amount in the field above

One-time Quantity = Enter 1 for the number of times your library will be charged for installation

One-Time Cost One-time Unit Cost \$250.00 One-time Ineligible Unit Cost \$0.00 One-time Eligible Unit Cost = \$250.00 1 One-time Quantity Total Eligible One-time Costs = \$250.00 Summary **Total Eligible Recurring Costs** \$0.00 Total Eligible One-time Costs + \$250.00 Pre-Discount Extended Eligible Line = \$250.00 Item Cost

> More Help with the Costs Above FCC Form 471 Help

Show Help

Click on 'More Help' to view definitions for each field.

**Pre-Discount Extended Eligible Line Item Cost** = the cost for installation

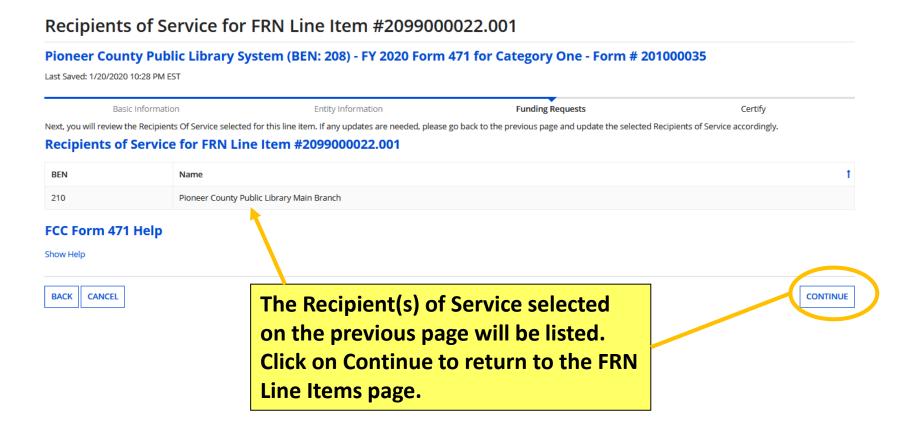
Save & Continue to next page.

SAVE & CONTINUE

# **Select Recipients**

Library systems with multiple branches must indicate which branches are receiving the services listed on Next, you will select Recipients of Service for your Line Item each line item. If all branches will receive this **Manage Recipients of Service** service, answer Yes to the first question and continue Is every entity for this organization receiving service? to the next page. NO ✓ All Entities Search by BEN If not all branches will receive this service, then Please select the organizations you wish to include as recipients of service for this FRN answer No to the first question, check the box beside the branch(es) to receive service, and then BEN click the Add button. Those entities will then Pioneer County Public Library Main Bra appear under Selected Entities. Save & Continue. Pioneer County Bookmobile 209 Loganville Branch Library Selected Entities BEN No items available

# **Recipients of Service**

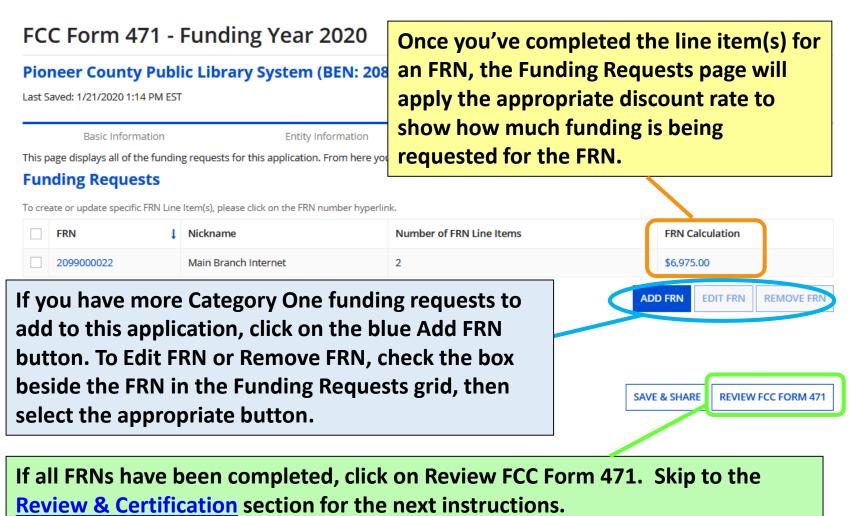


# **FRN Line Items Page**

main Funding Requests page.

Basic Information Entity Information **Funding Requests** Certify This page displays all of the funding request line items for this FRN. Click on a line item number below to edit the line items and their recipients of service. FRN Line Items for FRN #2099000022 - Main Branch Internet FRN Line Item Number | Function **Total Eligible FRN Line Item Cost** Type of Product Quantity One-time Quantity Installation, Activation and Initial 0 \$250.00 2099000022.002 Miscellaneous Configuration 2099000022.001 Fiber Ethernet 0 \$7,500.00 ADD NEW FPY: LINE ITEM REMOVE FRN LINE ITEM **BULK UPLOAD** The line item page will show the total eligible charges requested for each line item. If there are no other line items for this funding request, click on Continue to return to the CONTINUE

# **Funding Requests Page**



# Example FRN: Internet Access under a Continuing Contract Slides 84-96

Example of a funding request for internet access that continues from a contract approved in a previous E-rate Funding Year

**Return to Presentation Contents** 

# **Adding Funding Requests**

# FCC Form 471 - Funding Year 2020 Pioneer County Public Library System (BEN: 208) - FY 2020 Form 471 for Category One - Form # 201000035

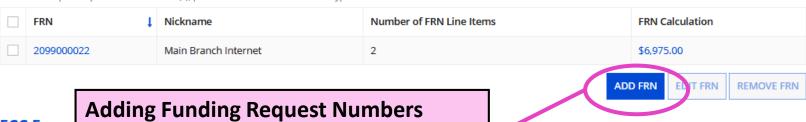
Last Saved: 1/21/2020 1:14 PM EST

Basic Information Entity Information Funding Requests Certify

This page displays all of the funding requests for this application. From here you can create a new FRN, or edit or delete an existing one.

### **Funding Requests**

To create or update specific FRN Line Item(s), please click on the FRN number hyperlink.



**FCC Form** 

Show Help

BACK DISC

Adding Funding Request Numbers (FRNs) is a two-step process: Add FRN, then Manage FRN Line Items.

SAVE & SHARE REVIEW FCC FORM 471

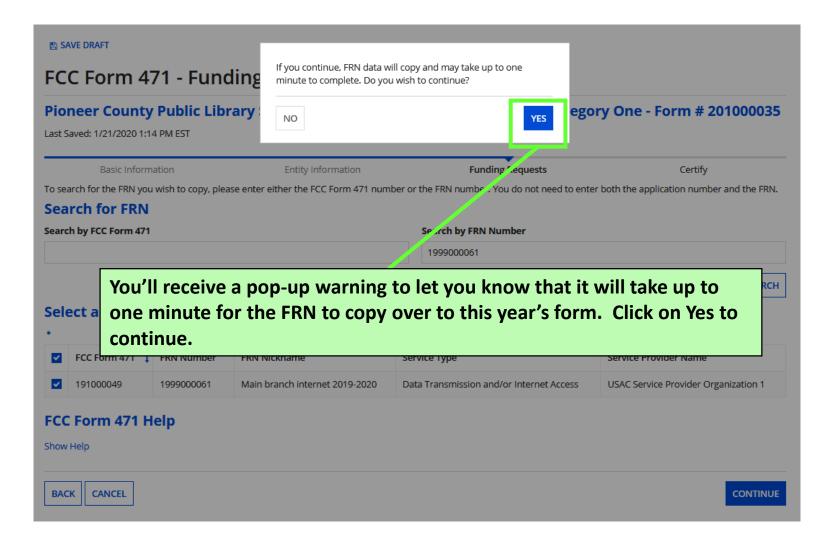
# **Funding Request Key Information**

**Funding Requests** Basic Information Entity Information Certify On this page, you will select a nickname and the service type of the product and services that you are requesting **Funding Request Key Information** Please enter a Funding Request Nickname here 😯 \* Enter a nickname for the FRN. Internet continuing contract Is this Funding Request a continuation of an FRN from a previous funding year?\* Skip the question about continuation of a previous FRN for now. YES NO Copy FRN If you want to copy an existing Funding Request, select Copy FRN below. Note that if an FCDL has been issued for the FRN, the approved version of the FRN will be copied. COPY FRN **Service Type** Clicking on Copy FRN will take you to a page where you can What is the service type of the product and se search for the previous FRN. All the details from the previous FRN will be added to the form. You can make updates if needed, Data Transmission and/or Internet Access but this feature saves you time if the service is still under contract FCC Form 471 Help and no changes in service have been made. Show Help CANCEL CONTINUE

# **Copy FRN: Search**

To search for an FRN to copy into this year's form, you'll need to know the FRN number or the Form 471 # it appeared on. Searching by FRN Number is more exact – you're less likely to select the wrong FRN to copy. PRO TIP: After typing the FRN Number, highlight and then copy the number so you can paste it again in a moment. Search for FRN Search by FCC Form 471 Search by FRN Number 1999000061 CLEAR FILTERS SEARCH Select an FRN FCC Form 471 | FRN Number FRN Nickname Service Type Service Provider Name 191000049 1999000061 Main branch internet 2019-2020 Data Transmission and/or Internet Access USAC Service Provider Organization 1 FCC Form 471 Help Check the box beside the FRN you want to copy, then click on continue. Show Help CANCEL CONTINUE BACK

# Copy FRN – Pop-Up Warning



# Copy FRN – Wait to Refresh

SAVE DRAFT

### FCC Form 471 - Funding Year 2020

Pioneer County Public Library System (BEN: 208) - FY 2020 Form 471 for Category One - Form # 201000035

Last Saved: 1/21/2020 1:14 PM EST

Basic Information

**Entity Information** 

**Funding Requests** 

Certify

FRN is copying and may take up to one minute to complete. Please hit refresh to check if FRN copy is complete.

¢

While the FRN is being copied to the form, you'll see a spinning circle. Wait about 20 seconds before you click on Refresh. If you click too soon, EPC will start the copy process again and you'll have to wait.



# Copy FRN – Successful

### FCC Form 471 - Funding Year 2020

Pioneer County Public Library System (BEN: 208) - FY 2020 Form 471 for Category One - Form # 201000035

Last Saved: 1/21/2020 1:14 PM EST

Basic Information Entity Information Funding Requests Certify

### FRN has been successfully copied.

Program rules prohibit the funding of duplicate services, which means different funding requests cannot contain services that provide the same functionality to the same population in the same location during the same period of time.

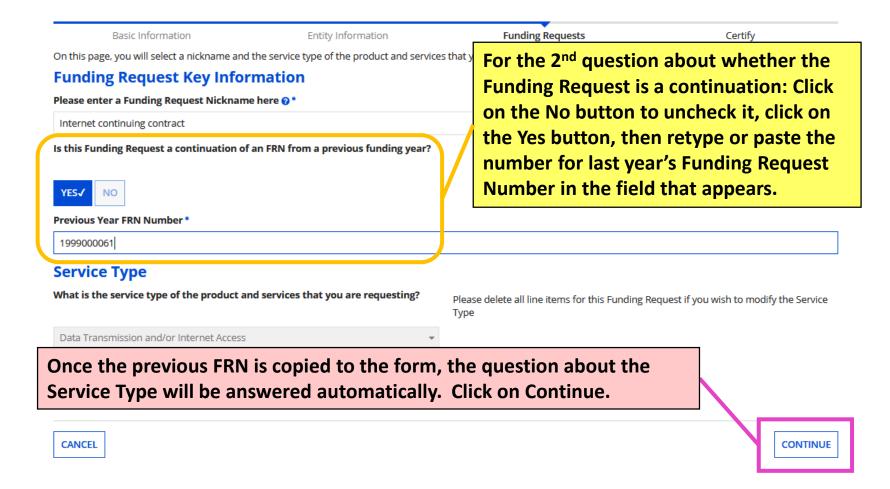
Your FRN has been copied in your current FCC Form 471. As you navigate through the FRN, you must review all of the copied data. Please keep in mind:

- To the extent that the current year form does not have the same fields as the form you are copying, the data will not be copied.
- Copy FRN will not copy Service Start and Service End Dates. When entering these Start and End dates, please ensure that the Recipients of Service and the appropriate cost in the line items are correct if the months of service are different from the original FRN.

After clicking on Refresh, you'll see the notice above if the FRN was copied successfully. IMPORTANT: You'll need to update the Service Start Date and Service End Date, and you'll need to make sure the charges and Recipients of Service on each line item are correct. Click on Continue.

t Funding Year.

# **Back to Funding Request Key Info**



# **FRN Contract**

### FCC Form 471 - Funding Year 2020

Pioneer County Public Library System (BEN: 208) - FY 2020 Form 471 for Category One - Form # 201000035

Last Saved: 1/21/2020 1:14 PM EST

Basic Information Entity Information Funding Requests Certify

Next, you will identify the purchasing agreement type for the product and services you are requesting.

### FRN Contract

How are the services for this FRN being purchased?

Contract information is stored in your Profile; you can add a new Contract at any time. Details about your Tariff and Month-to-Month services will be entered in your FRN.



### FCC Form 471 Help

Show Help

BACK CANCEL

The purchase type—Contract—will already be checked since this information was pulled from the previous FRN. Click on Continue.



# **Update Service Start/Contract Dates**

Contract Summary - Pioneer County Telecom 2019 contract

Contract Number ABC123demo Account Number 502-564

Establishing FCC #190000193 Service Provider USAC Service Provider Includes Voluntary Award Date 1/18/2019 Extensions?

Expiration Date (All 6/30/2024 Remaining Voluntary Extensions)

Total Remaining 60

The Contract Summary from the copied FRN will appear automatically.

### **Pricing Confidentiality**

There is no rule, statue, or other restriction which prohibits publication of the specific pricing information for this contract.

### **Contract Information (Additional)**

What is the service start date? 🥹 *	What is the date your contract expires for the current term of the contract? 😯 *		
07/01/2020	06/30/2022		
Enter the date when services will start for this Funding Year			

**Contract Length** 

Enter the service start date and current contract expiration. On the left, the Service Start Date should be 7/1/2020 for the beginning of Funding Year 2020 recurring services. On the right, enter the contract expiration for the current term. Note in this example that the contract expiration does not reflect the possible later expiration date if one or more voluntary extensions are exercised. Then click on Continue.

CONTINUE

# **Fiber Request Key Information**

Basic Information Entity Information Funding Requests Certify

Next, you will designate whether this FRN includes a Fiber or Wireless Request.

### **Fiber Request Key Information**

Does this FRN include a request for any of the following eligible broadband options?

- Special construction. One-time, upfront costs associated with building out leased lit fiber, leased dark fiber, or a self-provisioned network (i.e. special construction charges), or wireless service; and/or
- . Maintenance and operations. Costs associated with the maintenance and operations for either a leased dark fiber or self-provisioned network; and/or
- Network equipment. Costs associated with the purchase of Network Equipment needed to make leased dark fiber or a self-provisioned network functional (e.g., modulating electronics and other equipment).

If any of the above apply, select "Yes" below.

Select "No" if you are only seeking support for the monthly recurring costs fiber lease or IRU), or a wireless service.

### Notes:

- If you are seeking support for both the Special Construction, Maintena leased lit fiber, a dark fiber lease/IRU, or a wireless service then you cr specific services that are included in that FRN.
- If you select "Yes" below, you should create separate FRNs for special If charges for M&O and Network Equipment are bundled pursuant to

The question about special construction, self-provisioning, and dark fiber will already be answered 'No' since the copied FRN didn't include those services. Click on Continue.

a dark

ciated with based the

it charges. RN option.



### FCC Form 471 Help

Show Help

BACK CANCEL

CONTINUE

# **Narrative**

### FCC Form 471 - Funding Year 2020

Pioneer County Public Library System (BEN: 208) - FY 2020 Form 471 for Category One - Form # 201000035

Last Saved: 1/21/2020 1:14 PM EST

Basic Information Entity Information Funding Requests Certify

### **Narrative**

Provide a brief explanation of the products and services that you are requesting, or provide any other relevant information regarding this Funding Request. You should also use this field to describe any updates to your entity data, such as revised student counts, entity relationships, etc, that you were unable to make after the close of the Administrative filing window for profile updates. These changes will be addressed during the application review process. \*

Monthly 200x200 fiber internet for the main library with 5 static IP addresses

Please note that the library will move to a new address, 123 Example Way, Boonesburg, KY 41700, in December 2020

Update the narrative field, if needed. Remember to make notes if entity profile updates should be made. Save & Continue to return to the main Funding Requests page.

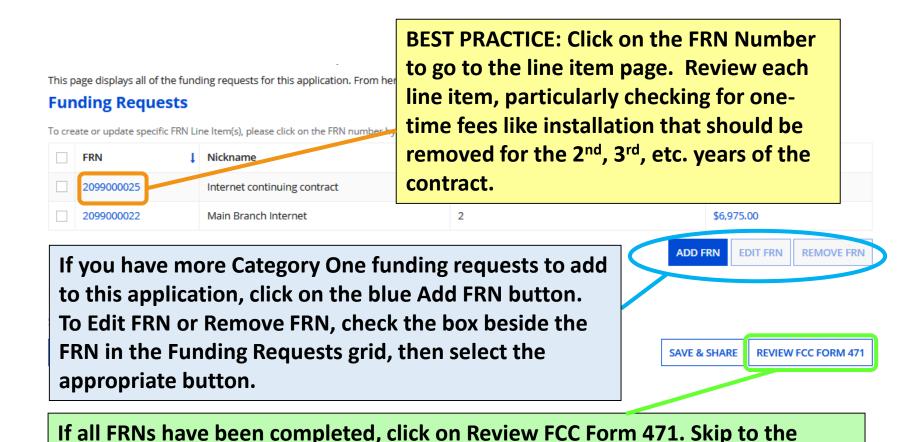
BACK

CANCEL

**SAVE & CONTINUE** 

# **Funding Requests Page**

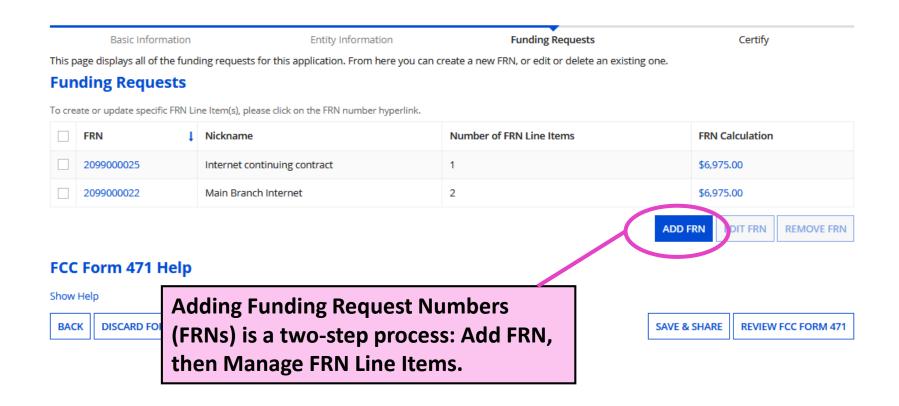
**Review & Certification section for the next instructions.** 



# Example FRN: Bookmobile Hotspot (cellular data) service paid month-to-month Slides 97-118

**Return to Presentation Contents** 

# **Adding Funding Requests**



# **Funding Request Key Information**

On this page, you will select a nickname and the service type of the product and services that you are requesting **Funding Request Key Information** Enter a nickname for the FRN. Please enter a Funding Request Nickname here 🔮 \* Bookmobile hotspot Is this Funding Request a continuation of an FRN from a previous funding year? For services paid month-to-month, answer No to this question. NO√ Copy FRN For services paid month-to-month, skip this option. The If you want to copy an existing Funding Request, select Copy **Copy FRN function can be used for continuing contracts** COPY FRN to pull the data from a previous year's funding request. **Service Type** The Service Type will automatically What is the service type of the product and services that you are requesting? display the only option for Category one Data Transmission and/or Internet Data Transmission and/or Internet Access Access. FCC Form 471 Help Show Help After answering all the Funding Request Key CONTINUE CANCEL Information questions, click on Continue.

# **FRN Contract**

Basic Information Entity Information Funding Requests Certify

Next, you will identify the purchasing agreement type for the product and services you are requesting.

### **FRN Contract**

How are the services for this FRN being purchased?

Contract information is stored in your Profile; you can add a new Contract at any time. Details about your Tariff and Month-to-Month services will be entered in your FRN.



### FCC Form 471 Help

Show Help

BACK CANCEL

CONTINUE

Choose whether the purchase of this service is Contract, Tariff, or Month-to-Month. If you choose Month-to-Month, you'll enter more details about the service provider and bidding process. Click on Continue.

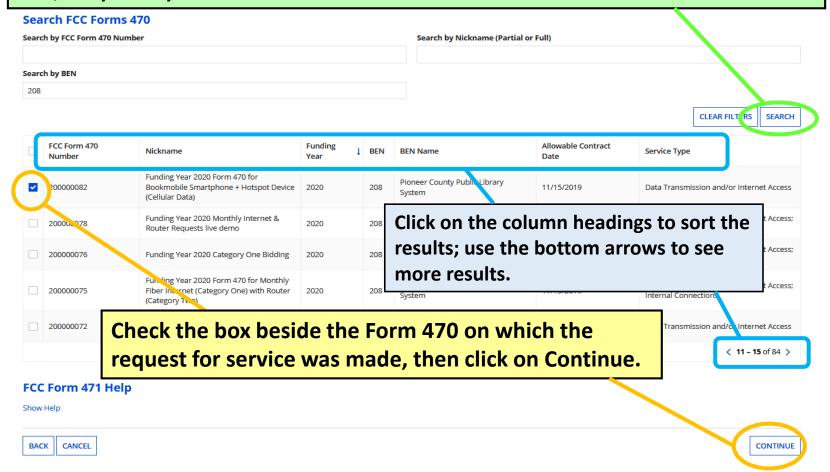
# Establishing FCC Form 470 (1/2)

### FCC Form 471 - Funding Year 2020

Pioneer County Public Library System (BEN: 208) - FY 2020 Form 471 for Category One - Form # 201000035 Enter the number of bids Last Saved: 1/21/2020 2:25 PM EST received for the service being Basic Information **Entity Information** requested, then check yes to Next, you will associate an FCC Form 470 to your purchasing agreement. Please search for a fi indicate that a Form 470 was Establishing FCC Form 470 posted for this Funding Year. How many bids were received? \* Enter the number of bids that you received for this product or service. Was an FCC Form 470 posted for the product and/or services you are requesting? See next slide for Search FCC YES √ NO Forms 470 instructions. Use the search tool below to find the establishing FCC Form 470.

# Establishing FCC Form 470 (2/2)

By default, Search FCC Forms 470 is set to look up 470s associated with the library system BEN, but you may need to enter a nickname to narrow the results. Click on Search.



# **Service Provider**

Basic Information	Entity Information	Funding Requests	Certi	fy	
Next, you will associate a service p agreement.	rovider to your purchasing agreement. Pleas	se search for a provider below and select one to a	associate it to the p	ourchasing	
Service Provider		Enter the account	number f	or this	
Account Number (e.g., billed tele	ephone number)	service if you know	v it alread	lv.	
502-564-1728 001		service ii you iiilos	service ii you know it uneday.		
	one or more Account Numbers, please enter				
them.	d the establishing semige avaides				
Search Service Provi	d the establishing service provider				
	uers				
Search by SPIN		Search by Name (Full or Partial)			
14010003					
			CLEAR FIL	TERS SEARCH	
*				'	
✓ SPIN Na	me	Doing Business As		State	
14010003 US	AC Service Provider Organization 3			VA	
arch for the service	provider – using the Ser	vice Provider Identification			
		e box beside the correct res			
ck on Continue.	, 10 10 20 21 20 10 011			CONTINUE	

# **Dates for Month-to-Month Services**

### FCC Form 471 - Funding Year 2020

Pioneer County Public Library System (BEN: 208) - FY 2020 Form 471 for Category One - Form # 201000035

Basic Information Entity Information Funding Requests Certify

Next, you will identify the start and end dates for the services you are requesting.

Dates

What is the service start date? \*

07/01/2020

Enter the date when services will start for this Funding Year

CONTINUE

By default, EPC will list the service start date for Funding Year 2020 FRNs as 7/1/2020. To cover the entire funding year, the service end date should be the last date for recurring services in Funding Year 2020: 6/30/2021. Then click on Continue.

# **Pricing Confidentiality**

### FCC Form 471 - Funding Year 2020

Pioneer County Public Library System (BEN: 208) - FY 2020 Form 471 for Category One - Form # 201000035

Last Saved: 1/21/2020 2:25 PM EST

Basic Information Entity Information Funding Requests Certify

Next, you will identify any pricing confidentiality restrictions for the product or services you are requesting.

### **Pricing Confidentiality**

Is there a statute, rule, or other restriction which prohibits publication of the specific pricing information for this contract?



BACK CANCEL

There should not be any restrictions on publishing the pricing. Click on No and then Continue.

CONTINUE

# **Fiber Request Key Information**

Basic Information Entity Information Funding Requests Certify

Next, you will designate whether this FRN includes a Fiber or Wireless Request.

### **Fiber Request Key Information**

Does this FRN include a request for any of the following eligible broadband options?

- Special construction. One-time, upfront costs associated with building out leased lit fiber, leased dark fiber, or a self-provisioned network (i.e. special construction charges), or wireless service; and/or
- Maintenance and operations. Costs associated with the maintenance and operations for either a leased dark fiber or self-provisioned network; and/or
- Network equipment. Costs associated with the purchase of Network (e.g., modulating electronics and other equipment).

If any of the above apply, select "Yes" below.

Select "No" if you are only seeking support for the monthly recurring costs on a dark fiber lease or IRU), or a wireless service.

### Notes:

- If you are seeking support for both the Special Construction, Maintena associated with leased lit fiber, a dark fiber lease/IRU, or a wireless ser Yes/No question based the specific services that are included in that F
- If you select "Yes" below, you should create separate FRNs for special Equipment charges. If charges for M&O and Network Equipment are b Network Equipment/M&O FRN option.

You must indicate whether Category
One Internet requests include dark
fiber, self-provisioning, or special
construction charges. For
bookmobile hotspot service, click
on No. Then click on Continue.



### FCC Form 471 Help

Show Help

BACK CANCEL

CONTINUE

# **Narrative**

### FCC Form 471 - Funding Year 2020

Pioneer County Public Library System (BEN: 208) - FY 2020 Form 471 for Category One - Form # 201000035

Last Saved: 1/21/2020 2:25 PM EST

Basic Information

**Entity Information** 

**Funding Requests** 

Certify

### Narrative

Provide a brief explanation of the products and services that you are requesting, or provide any other relevant information regarding this Funding Request. You should also use this field to describe any updates to your entity data, such as revised student counts, entity relationships, etc, that you were unable to make after the close of the Administrative filing window for profile updates. These changes will be addressed during the application review process.\*

Monthly hotspot service for the bookmobile to perform circulation and provide patron Wi-Fi on the bookmobile route

Enter a brief explanation for your request. For bookmobile cellular data requests, make sure to include in the narrative that the service will be used only on the bookmobile. Click on Save & Continue to return to the Funding Requests page.

vas just created to begin "Add FRN" button.

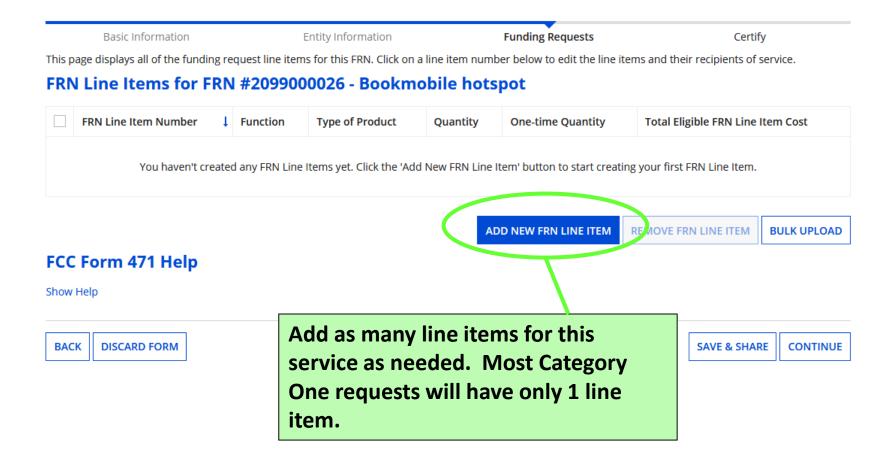
BACK CANCEL

**SAVE & CONTINUE** 

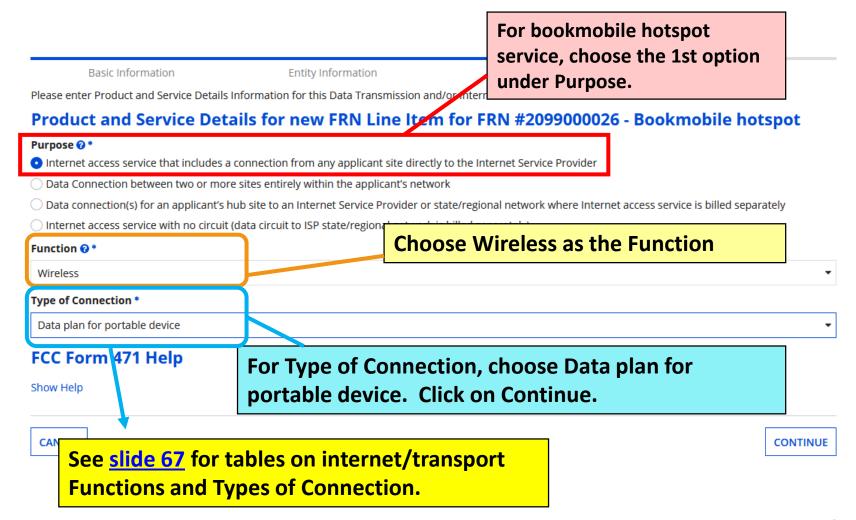
# Manage FRN Line Items

**Basic Information Entity Information Funding Requests** Certify This page displays all of the funding requests for this application. From here you can create a new FRN, or edit or delete an existing one. **Funding Requests** To create or update specific FRN Line Item(s), please click on the FRN number hyperlink. Nickname Number of FRN Line Items **FRN Calculation** FRN 2099000026 Bookmobile hotspot 0 2099000025 Internet continuing contract \$6,975.00 2099000022 Main Branch Internet 2 \$6,975.00 **ADD FRN EDIT FRN REMOVE FRN** The second part of adding a funding request FCC Form 4 is to Manage FRN Line Items. Click on the Show Help **Funding Request Number. DISCARD FORM BACK** SAVE & SHARE **REVIEW FCC FORM 471** 

### **Add New FRN Line Item**



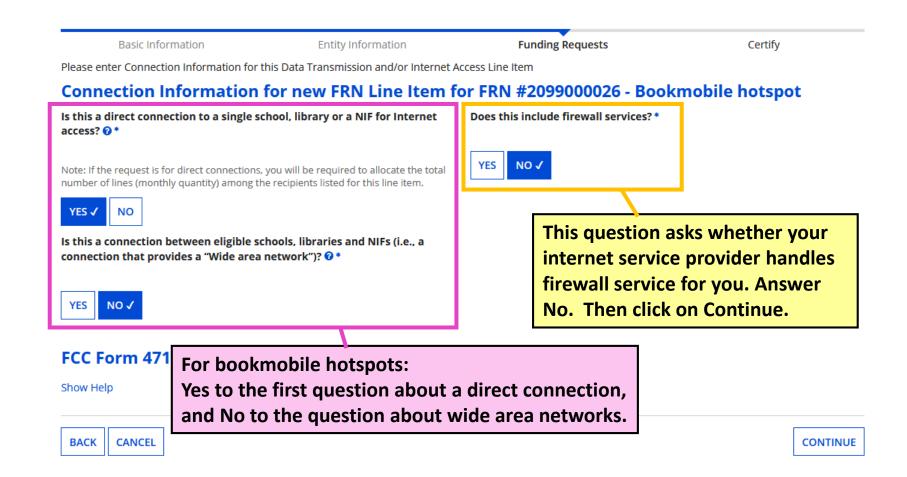
### **Product and Service Details**



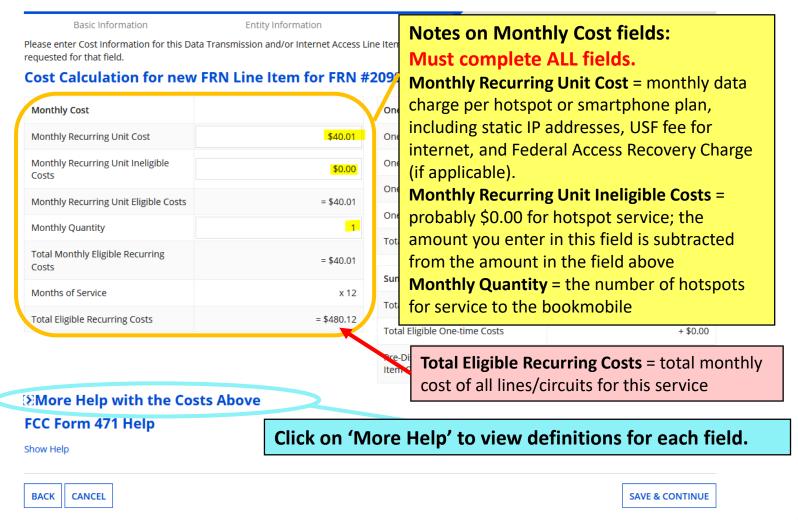
# **Bandwidth Speed**

Basic Information	Entity Information	Funding Requests	Certify	
Please enter Bandwidth Speed Information for this D	ata Transmission and/or Inter	net Access Line Item		
Bandwidth Speed for new FRN I	Line Item for FRN	#2099000026 - Book	mobile hotspot	
Bandwidth Download Speed *		Burstable Bandwidth?		
10.000				
Bandwidth Download Units *		YES NO ✓	Answer the questio	n
Mbps	-		about burstable	
Bandwidth Upload Speed *			oandwidth (most li	
1.000			don't have this). Th	nen
Please specify the upload speed if it is different than the	download speed.	C	lick on Continue.	
Bandwidth Upload Units *				
Mbps				
FCC Form 471 Help				
Enter the bandwidth speeds a	and select Mbps a	as the unit. Most o	cellular data	
plans offer between 5 to 15 M	•			
The form assumes that the do	•			CONTIN
may need to update the Band	width Unload Sn	eed		

### **Connection Information**



# Cost Calculation (1/2)



# Cost Calculation (2/2)

**Entity Information** 

**Notes on One-Time Cost fields:** 

**Basic Information** 

Must complete ALL fields.

**One-time Unit Cost** = For monthly service line items, enter \$0.00; for installation line items, enter the amount of the installation/activation fee

One-time Unit Ineligible Cost = probably \$0.00; installation for any internet/transport should be fully eligible; the amount you enter in this field is subtracted from the amount in the field above

One-time Quantity = For monthly service line items, enter 0; for installation line items, enter 1

**∑More Help with the Costs Above**FCC Form 471 Help

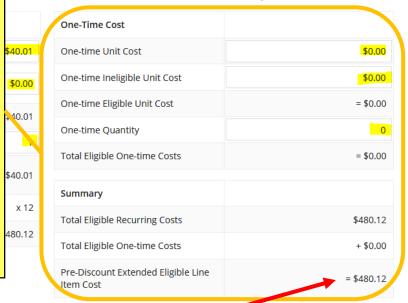
Show Help

Click on 'More Help' to view definitions for each field.

Funding Requests Certify

Access Line Item. All fields in the grid below are required. Please enter zero if funds are not

#### FRN #2099000026 - Bookmobile hotspot



**Pre-Discount Extended Eligible Line Item Cost** = full, eligible cost of this service during FY 2020.

Save & Continue to next page.

SAVE & CONTINUE

# **Select Recipients**

Next, you will select Recipients of Service for your Line Item Library systems with multiple branches must indicate **Manage Recipients of Service** which branches are receiving the services listed on Is every entity for this organization receiving service? the FRN. If all branches are receiving the service, answer Yes to the first question and continue to the NO √ next page. All Entities Search by BEN For libraries with multiple branches: answer No to the first Please select the organizations you wish to include as recipi entering the district or system entity number in the field about question, then check the box beside the bookmobile branch entity (or the entity number for the branch the bookmobile operates from), and then click the Add button. BEN BEN Name The selected entity will then appear under Selected Pioneer County Public 210 **Entities.** 211 Pioneer County Bookm 209 Loganville Branch Library **Selected Entities** BEN **BEN Name** Once the correct Selected Entities have been added, Save & Continue to next page. No items avail

### **Recipients of Service**

Basic Information Entity Information Funding Requests Certify

Next, you will review the Recipients Of Service selected for this line item. If any updates are needed, please go back to the previous page and update the selected Recipients of Service accordingly.

#### Recipients of Service for FRN Line Item #2099000026.001

BEN	Name	t
211	Pioneer County Bookmobile	

#### FCC Form 471 Help

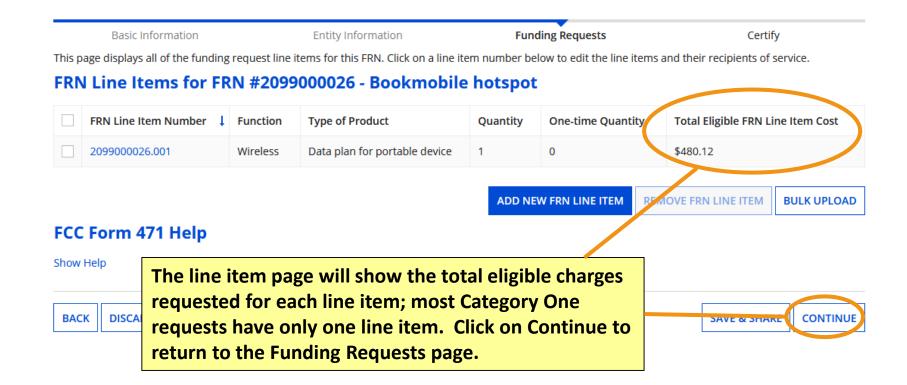
Show Help

BACK CANCEL

The Recipient(s) of Service selected on the previous page will be listed. Click on Continue to return to the FRN Line Items page.

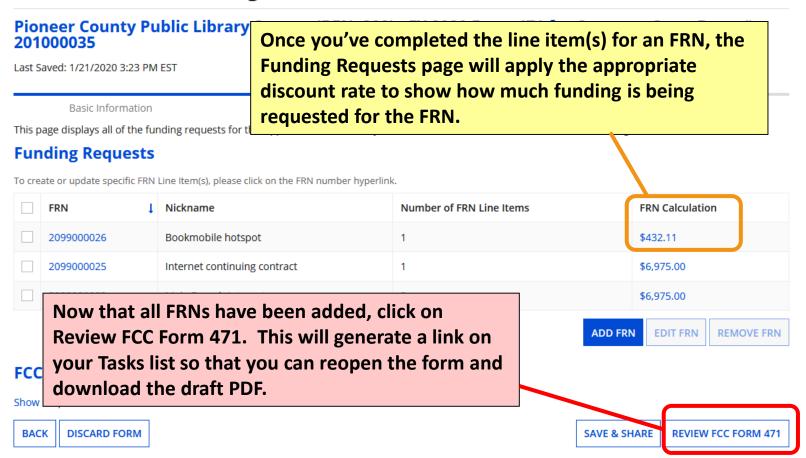


### **FRN Line Items Page**



# **Funding Requests Page**

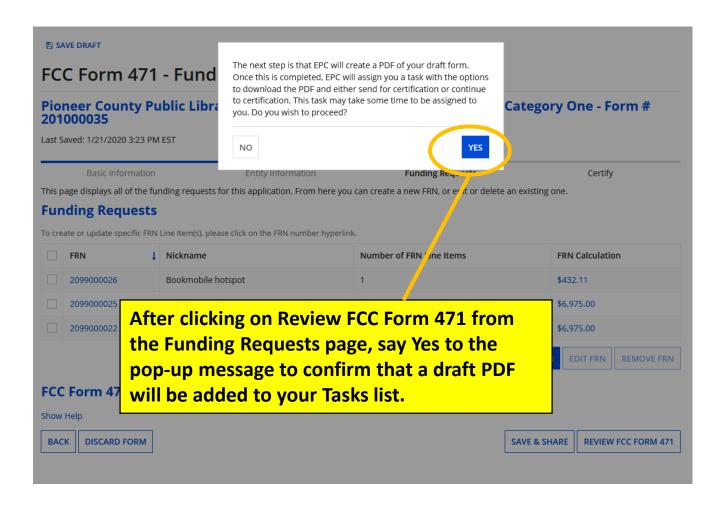
#### FCC Form 471 - Funding Year 2020



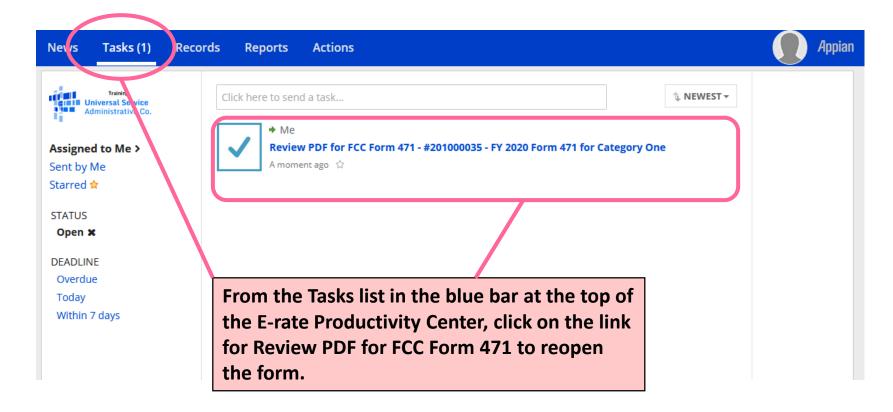
# Review & Certification Slides 119-125

**Return to Presentation Contents** 

### Proceed to create draft PDF



## Reopen Form 471 from Tasks



# Let KDLA review your form

#### FCC Form 471 - Funding Year 2020

Pioneer County Public Library System (BEN: 208) - FY 201000035

Last Saved: 1/21/2020 3:23 PM EST

Please download and carefully review this FCC Form 471 before certifying.

**Download Document Link** 

USAC\_FCC\_FORM\_471\_APPLICATION\_201000035\_DRAFT

By checking this box, I certify that the information in the PDF document above is correct.

FCC Form 471 He

Show Help

Once you're positive that the form is correct, check the box below the download link and click on Continue to Certification.

review.

EDIT FORM

If you find errors in the draft PDF, click on Edit Form to return to the beginning of the form and make changes. SEND FOR CERTIFICATION

Click on the blue Document Download

Link to review a PDF draft of your Form

471. Attach the file to an email and

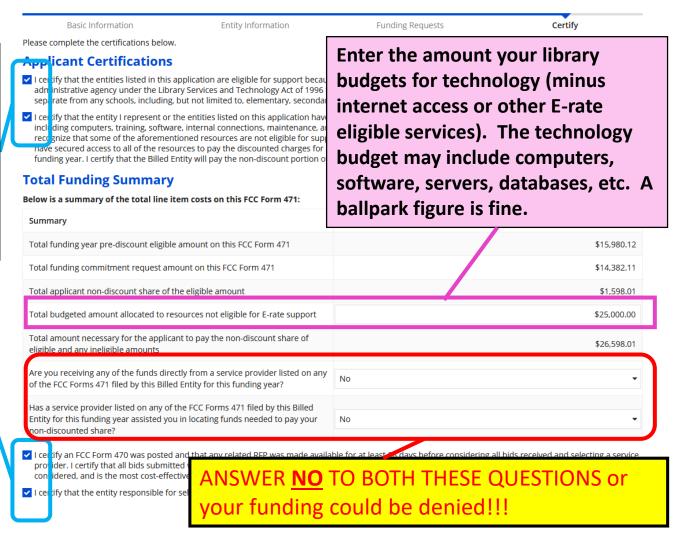
send it to <a href="mailto:lauren.abner@ky.gov">lauren.abner@ky.gov</a> for

CONTINUE TO CERTIFICATION

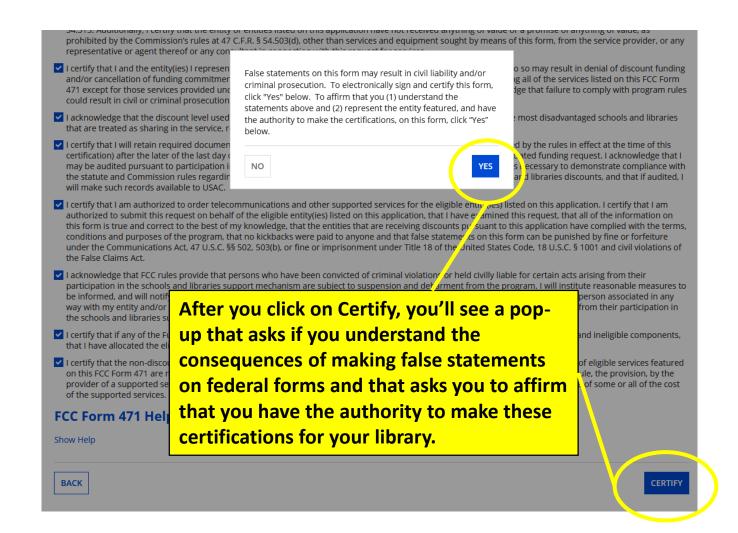
If your EPC user profile doesn't give you full permissions for the Form 470, you'll need to send the form for certification by another full-rights user on behalf of your library.

### **Certifications & Technology Budget**

You must check the boxes for all twelve certifications. Only libraryspecific certifications will be shown.



# **Certify**



### **Certification Confirmation**

SAVE DRAFT

#### **Certification Confirmation**

Pioneer County Public Library System (BEN: 208) - FY 2020 Form 471 for Category One - Form # 201000035

Last Saved: 1/21/2020 3:37 PM EST

**Basic Information** 

**Entity Information** 

**Funding Requests** 

Certify

You have successfully filed FCC Form 471 #201000035 for FY 2020

#### **Certification Date**

1/21/2020 3:37 PM EST

#### **Authorized Person**

Name Lauren Abner

Title KDLA Technology Consultant

Employer Pioneer County Public Library System

Address 100 Main Street

Boonesburg, KY 40069

Phone 502-564-1728

Email library system10 usor1@mailinator.com

Please click here to access your certified FCC Form 471 PDF

Print the Certifier Confirmation page for your records, then click on Close. If you don't close the Certifier Confirmation page, you'll periodically receive email reminders about this as a pending task in the E-rate Productivity Center.

This link will take you directly to the Summary page for the FCC Form 471. However, if you navigate there immediately after certifying, the generated PDF copy of the certified Form 471 won't yet be available.



# After You've Certified Slides 126-136

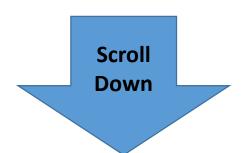
**Return to Presentation Contents** 

### **FCC Forms and Post-Commitment Requests**

#### My Applicant Landing Page



Welcome, Pioneer County Public Library System!



To print the final PDF copy of the Form 471, return to My Applicant Landing Page and scroll to the bottom section for FCC Forms and Post-Commitment Requests.

FCC Forms	and	Post-Commi	itment	Requests



Change the Form Type drop-down to FCC Form 471 and the Funding Year to 2020. In the results, click on the Application Number to go the form's Summary tab.

Application Number Funding Year Status Certified Date

201000035 FY 2020 Form 471 for Category One 2020 Certified 1/21/2020 3:37 PM EST

### **Download Final PDF copy**

Records / FCC Forms 471

#### FY 2020 Form 471 for Category One - #201000035





**Funding Requests** 

**Review Inquiries** 

Discount Calculation

**Entity Information** 

News

Related Actions

Incomplete

Certified

Review Status Awaiting Initial Review

#### Application Information

Nickname FY 2020 Form 471 for 0

Application Number 201000035

Funding Year 2020

Window Status In-Window

Category of Service Category 1

Scroll Down Reminder: E-rate retention rules require you to keep all E-rate documents for 10 years after the last date for service in the funding year. Funding Year 2020 paperwork must be kept until at least June 30, 2031 (or September 30, 2031 for Category Two).

Certified By Lauren Abner

Last Modified Date 1/21/2020 3:37 PM EST

From the Summary tab of the Form 471, click on the Original Version link at the bottom to download and print the final PDF copy that shows the certifications.

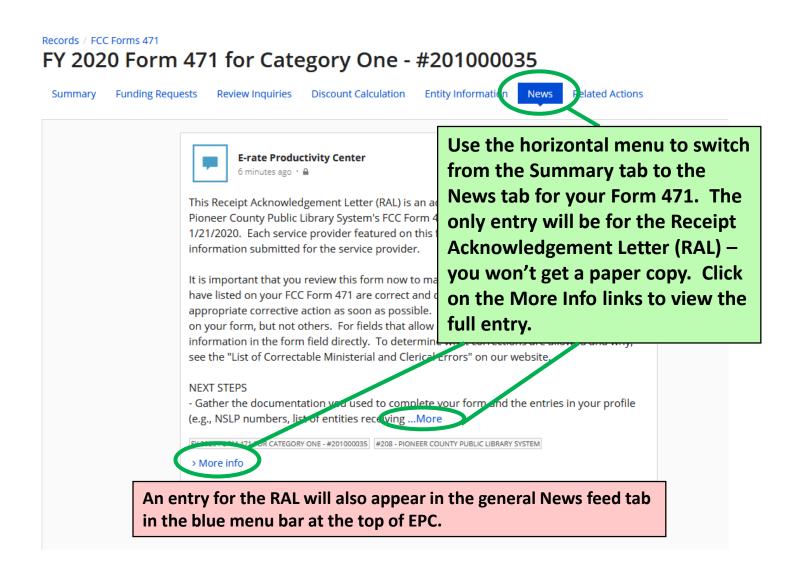
#### FCC Form 471 Generated Documents

Original Version

Description

This document contains information that was submitted to USAC upon certification of the FCC Form 471.

### Receipt Acknowledgement Letter (1/2)



### Receipt Acknowledgement Letter (2/2)



#### **E-rate Productivity Center**

43 minutes ago · ≜

This Receipt Acknowledgement Letter (RAL) is an acknowledgement that USAC has received Pioneer County Public Library System's FCC Form 471 - 201000035 for Funding Year 2020 on 1/21/2020. Each service provider featured on this form will also be notified of the information submitted for the service provider.

It is important that you review this form now to make sure the products and services you have listed on your FCC Form 471 are correct and complete, and if necessary, take the appropriate corrective action as soon as possible. You are allowed to correct certain errors on your form, but not others. For fields that allow a correction, you will be able to edit the information in the form field directly. To determine what corrections are allowed and why, see the "List of Correctable Ministerial and Clerical Errors" on our website.

#### NEXT STEPS

- Gather the documentation you used to complete your form and the entries in your profile (e.g., NSLP numbers, list of entities receiving services, Category Two cost allocations) so that you can respond to questions from USAC about your form.
- Retain documentation showing that you have complied with all standards, with all statutes and E-rate program rules for at least 10 years after the last day of service delivered.
- Remember that applicant budgeted funds to provide necessary resources MUST NOT come directly or indirectly from a service provider.
- Work with your service provider to ensure timely delivery of discounted services.
- You can view your entire Form 471 by clicking the link below.
- You can access the Funding Request report using the link provided in More Info section.

Please keep a copy of this notification for your records. To print this notification, click on the Date below, and use your browser's print function.

FY 2020 FORM 471 FOR CATEGORY ONE - #201000035 | #208 - PIONEER COUNTY PUBLIC LIBRARY SYSTEM

#### ✓ More info

Application Number 201000035

Entity Number 208

Certification Date Jan 21, 2020

Funding Request Report https://portal-training.usac.org/suite/tempo/actions

/item/ksB0YLZsM4yuY0N6bli5jCQCCPDn1MeHVae8oOG5TUGvU\_wfMEI7hH

S5-uRZ\_GOU5WJyWE2rSSEsnWWNRHizSJ2XLOYCkYlkmDOrcY

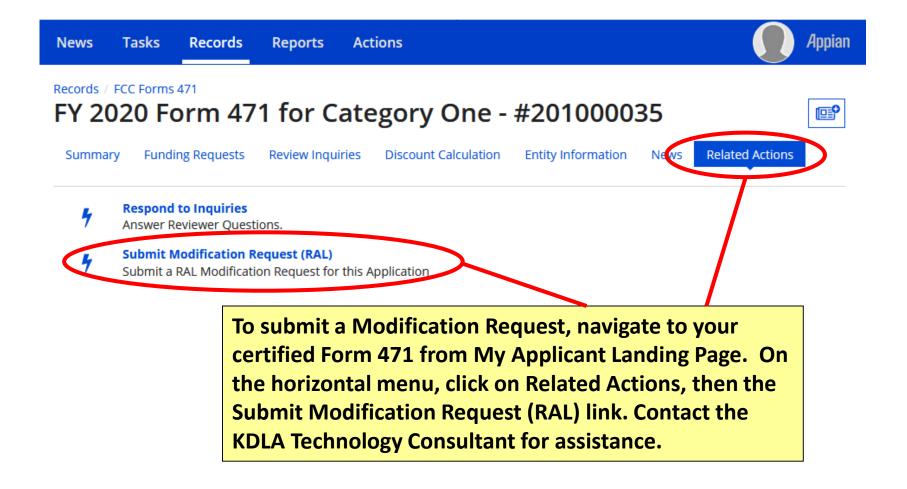
Print the full view of the Receipt Acknowledgement Letter (RAL) the same way you print a normal webpage; use File>Print in your browser menu, or tap Ctrl+P on your keyboard to open your printer prompt.

You can ignore the Funding Request report link at the bottom; it opens search opens for certified Form 471 entries.

### **RAL Modification Requests (1/2)**

- Some mistakes on the Form 471 may be corrected before USAC issues a funding commitment. These changes are called RAL Modification Requests, and they may be made after you receive the Receipt Acknowledgement Letter (RAL) but before funding is committed. Such corrections include:
  - Simple data entry errors such as transposed letters and numbers, misplaced decimal points
  - Incorrect citations: Contract #, 470 #, urban/rural status
  - Edits to information about eligible entities

### **RAL Modification Requests (2/2)**



### **PIA Application Review**

- Program Integrity Assurance (PIA) reviewers may request additional documentation to determine whether your application complies with E-rate rules, including:
  - Eligibility of library branches listed on your application
  - Eligibility of the products and services listed on your funding request(s)
  - Your competitive bidding process, including your adherence to the minimum 28 calendar day requirement for the bidding period.
- Email notices will direct you to the E-rate Productivity Center to view and respond to questions. You have 15 days to reply to PIA requests. If you need help, contact <a href="lauren.abner@ky.gov">lauren.abner@ky.gov</a>. I receive notices if you don't reply after the first week.

See next page for example PIA request email

## **PIA Request Email**

E-rate Review Information

Today's Date: 4/20/2018
Response Due Date: 5/7/2018
Contact Name:
Applicant Name: PUB LIBRAR'
FCC Form 4/1 Application Number: 1810

#### Dear Applicant

We are in the process of reviewing your Funding Year 2018 FCC below. Please note that EPC allows you to begin working on your submitting your answers. Click "Submit" only when you have an

Eligibility of Products and Services
 Click here to respond to inquiries

#### USAC Homepage

Example application review email with links to view inquiries in EPC. The subject line will say something like, 'E-rate Review Information', and will include the Form 471 #.

If you have any questions as you work through your responses to the PIA review inquiries, please feel free to contact me via the phone number or e-mail address provided below. Please do not use e-mail to submit your responses to the PIA review inquiries. USAC will not review responses to PIA review inquiries sent to the reviewer's email address. All PIA responses must be submitted in EPC. Again, please be sure to provide complete responses to all of the PIA questions. If you need additional time to prepare your response, you may request an extension. Click the "Request Extension" button, located at the top of the "Review Inquiries" page in EPC. Your first extension request will be automatically granted, and you will receive an additional seven days to respond. Be

### **Funding Commitments**

- Based on previous years, USAC will begin releasing funding in waves a few weeks after the Form 471 filing window closes. Once a Form 471 is reviewed, USAC will issue a Funding Commitment Decision Letter (FCDL) indicating which FRNs were funded and in what amount.
  - Applicants receive a PDF copy by email when FCDLs are issued.
    The FCDL can also be accessed again through the Notifications
    section of My Applicant Landing Page in the E-rate Productivity
    Center. You will NOT receive a paper copy of the FCDL for FY
    2020.
  - After receiving an FCDL, applicants must file a Form 486 to make CIPA certifications before any funding can be released for invoicing. The FY 2020 Form 486 may be available immediately after funding waves begin.

### **Document retention – save it all!**

- Save <u>everything</u> related to E-rate filing. The document retention period is 10 years from the last date for service in the funding year.
  - FCC Forms
  - Any correspondence from USAC or the FCC.
  - Copies of <u>all</u> responsive bids (not just the winning bid)
  - Contracts or agreements with service providers
  - Copies of bid evaluation matrix/decision process for choosing winning bid
  - Invoices and proof of delivery, service, etc.

# Wrap-Up Slides 137-141

**Return to Presentation Contents** 

### Resources

- KDLA's E-rate page
  - https://kdla.ky.gov/librarians/programs/erate/Pages/default.aspx

#### **USAC Schools & Libraries homepage**

- https://www.usac.org/e-rate/
- USAC Client Service Bureau
  - 1-888-203-8100 or through your <u>E-rate Productivity Center</u> account
- E-rate Central
  - https://e-ratecentral.com/

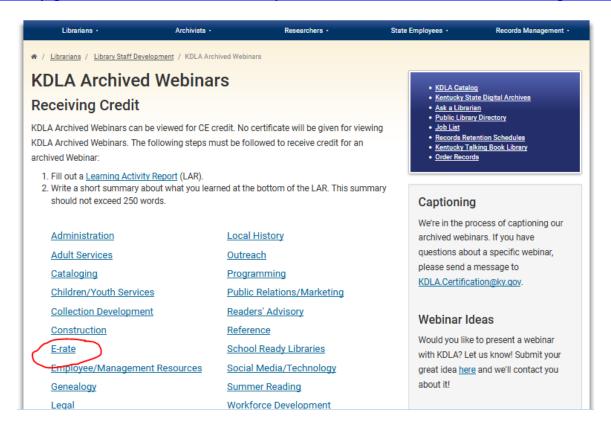
## Sign up for KYTECH LISTSERV®

- For Library Technology Support Staff:
  - KYTECH is a monitored discussion list devoted to those who work with technology for their library. By using this LISTSERV®, individuals from around the state will have the chance to ask questions, share ideas, voice concerns, and make valuable contacts all through their e-mail.
  - TO SUBSCRIBE: Send a blank message to: joinkytech@listserv.ky.gov
- E-rate updates and reminders are posted to KYTECH

# **Archived Recording**

In the next week, the recording of this presentation will be posted on the KDLA Archived Webinars page:

https://kdla.ky.gov/librarians/staffdevelopment/kdlaarchivedwebinars/Pages/default.aspx





For E-rate questions or for assistance with filing forms, please contact KDLA.

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Please complete KDLA's survey for this webinar: <a href="https://www.surveymonkey.com/r/erate471cat1fy2020">https://www.surveymonkey.com/r/erate471cat1fy2020</a>



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